Inside: Learn all about an exciting yearlong focus on new faces. Plus, fun prizes and perks for you!









Top NSDs Year-To-Date

Congratulations to the winners





















Gloria Mayfield Banks

Carol Anton

Kathy Helou

Lisa Madson

Patricia Turker

Gloria Castaño

Sonia Páez

Lupita Magaña

Debi Moore

Luzmila Ahadia Carranza

On-Target Inner/Diamond/Gold Circle

Independent National Sales Directors become members of the Gold Circle when they earn \$125,000 or more; members of the prestigious Diamond Circle when they earn \$200,000 or more; and a member of the exclusive Inner Circle when they earn \$325,000 or more in "NSD commissions" during the Seminar contest period. (NSD commissions are comprised of commissions earned on the wholesale production of first-, second-, and third-line offspring units; Top 10 fourth-line and beyond; Elite Executive NSD commissions; NSD commissions on personal units; NSD bonuses for NSD offspring and offspring from personal units for April 2017, NSD Area Leadership Development Bonuses and NSD commissions earned on all foreign countries for March 2017.) These "NSD commissions" are used to determine NSD ranking for a Seminar year. Congratulations to the following NSDs who are considered on-target from July 1, 2016, through April 30, 2017.

\$650,000 Inner Circle Gloria Mayfield Banks......\$543,085

DARKER RESIDENCE			
\$550,000	Inner	Circle	
Carol Anton			\$495,560

\$500,000 Inner Circle

	1	
Lisa M	adson	\$444,673
Patricia	a Turker	437,706
Gloria	Castaño	433,561

\$400,000 Inner Circle Conia Pága

Sonia Páez	\$342,701
\$350,000 Inner	Circle

Lupita Magaña	330,288
Debi Moore	304,695
Stacy James	292,128

\$325,000 Inner Circle

Cindy Williams	 \$283,400

\$300,000 Diamond Circle

Sara Pedraza-Chacón	\$269,528
Pamela Waldrop Shaw	262,242

\$250,000 Diamond Circle

SuzAnne Brothers	\$243,681
Pamela Fortenberry-Slate	224,779
Lia Carta	224,111
Linda Toupin	216,804
Dacia Wiegandt	

\$200,000 Diamond Circle

Dayana Polanco	207,098
Anabell Rocha	206,849
Cyndee Gress	206,782
Anita Tripp Brewton	205,665
Julianne Nagle	200,055
Julia Burnett	194,623
Sandy Valerio	193,825
Mary Estupiñan	
Dawn Dunn	190,060
Kerry Buskirk	186,437
Kay Elvrum	185,468
Yosaira Sánchez	181,708

Davanne Moul	178,958
Julie Krebsbach	175,849
Jamie Cruse-Vrinios	173,690
Evelinda Díaz	171,508
Cindy Fox	171,331
Lily Orellana	
Kristin Myers	167,365
Ada García-Herrera	167,087

\$150,000 Gold Circle

a rac, ove dola circ	16
Connie Kittson	\$165,560
Gloria Báez	162,355
Sonia Bonilla	158,674
Sue Pankow	158,121
Yvonne Lemmon	
María Monarrez	153,100
Consuelo Prieto	152,526
Alicia Lindley-Adkins	151,442
Cathy Bill	
Maureen Ledda	
Lisa Allison	147,352
Susan Hohlman	144,163
Shannon Andrews	143,770
Auri Hatheway	
: 4 1 THE CO. 12 THE	

Candace Laurel Carlson	141,139
Rosibel Shahin	
Valerie Bagnol	138,689
Pam Klickna-Powell	
Jan Thetford	135,727
Scarlett Simpson	134,199
Kimberly Copeland	133,195
Monique Balboa	
Crystal Trojanowski	132,615
Rebbecca Evans	
Tammy Crayk	128,870
Juanita Gudiño	128,237
Jeanie Martin	126,674
Mayuli Rolo	126,354
Joanne Bertalan	126,020

\$125,000 Gold Circle

a 120,000 dold Circle	
Somer Fortenberry	\$124,366
Diane Mentiply	
Pam Higgs	121,300
Kim McClure	121,001
Pam Ross	120,923
Morayma Rosas	120,590
Alia Head	119,418

Luziiiid Abduld Gailditza	. 110,000
Janis Z. Trude	.118,080
Shelly Gladstein	.118,056
María Flores	
Noelia Jaimes	.115,289
Michelle Sudeth	
Gay Hope Super	.114,253
Pamela Tull	
Debra Wehrer	.112,898
Mairelys López	.111,214
Brittany Kaps	
Leah Lauchlan	
Deb Pike	.109,247
Brenda Segal	.108,984
Alma Orrostieta	.107,584
Diana Sumpter	.107,475
Kate DeBlander	
Lynnea Tate	
Heidi Goelzer	
Amie Gamboian	.106,450
Kirk Gillespie	
Roxanne McInroe	105,345

Commissions And Bonuses

Listed are NSD commissions above \$10,000 earned in April by Independent National Sales Directors as defined above plus the following which do not count toward NSD ranking: Sales Director commissions, Personal Team commissions and NSD contest bonuses. Cars, prizes, etc., are not included in these amounts.

Diamond

1. Lisa Madson* \$54	,664
2. Gloria Castaño*** 39	,196
3. Yosaira Sánchez 33	,846
4. Pamela Waldrop Shaw**	,658
5. Lily Orellana24	,083
6. Dawn A. Dunn* 22	,317
7. Kay E. Elvrum 20	,055
8. Sue Pankow 19	,534
9. Julia Burnett*19	,460
10. Diana Sumpter 18	,571
11. Maria Monarrez 18	
12. Connie A. Kittson* 17	
13. Yvonne S. Lemmon 17	,311
14. Marixa González 16	,397
15. Kristin Sharpe 16	,334
16. Lisa Allison 15	
17. Jeanie Martin 15	,640
18. Shannon C. Andrews* 15	,377
19. Leah Lauchlan 15	
20. Rosa Carmen Fernández 15	
21. Rebbecca Evans* 14	
22. Shelly Gladstein 13	
23. Alia L. Head 13	,518
24. Evitelia Valdez-Cruz	,120
25. Enma Bermeo 13	,113
26. Lynnea E. Tate	,047
27. Susan M. Hohlman* 12	
28. Julia Mundy 12	,835
29. Sharon L. Buck 12	,630
30. Roxanne McInroe 12	
31. Heidi Goelzer 12	,427

32. Robin Rowland	11,952
33. Pam Ross*	11,438
34. Holli Lowe	11,109
35. Lynne G. Holliday	11,020
36. Rosa Bonilla*	10,954
37. Vicki Jo Auth	10,642

Ruby

nuby	
1. Carol Anton**	\$54,111
2. Cindy A. Williams*	
3. Stacy I. James**	
4. Linda C. Toupin	27,444
5. Julie Krebsbach*	21,733
6. Mary Estupiñan*	
7. Lia Carta**	19,791
8. Anabell Rocha*	19,588
9. Gloria Báez*	19,373
10. Tammy A. Vavala	18,884
11. Sandy Valerio*	17,900
12. Kim L. McClure	
13. María Flores	17,611
14. Crystal Trojanowski	17,388
15. Cindy Fox*	17,101
16. Jan L. Thetford	17,067
17. Cathy Bill*	15,454
18. Brenda Segal*	14,754
19. Patty J. Olson	14,627
20. Lara F. McKeever	14,587
21. Juanita Gudiño	14,185
22. Candace Laurel Carlson*	13,805
23. Gena Rae Gass	13,781
24. Kate DeBlander	13.320

25. Elizabeth Muna*	13,214
26. Michelle L. Sudeth*	12,234
27. Amie N. Gamboian	12,176
28. Deb Pike	12,169
29. Jo Anne Barnes	
30. Sherril L. Steinman	11,755
31. Brittany Kaps*	11,287
32. Bea Millslagle	11,209
33. Annaka Krafka	10,596
34. Donna Meixsell	10,596
35. Cecilia James	10,106

Sapphire

1. Kathy Helou***	\$56,279
2. Lupita Magaña**	
3. Debi R. Moore*	
4. Sara Pedraza-Chacón*	
5. SuzAnne Brothers*	
6. Cyndee Gress*	
7. Pamela A. Fortenberry-Slate	
8. Magdalena Nevárez*	
9. Davanne D. Moul*	
10. Valerie J. Bagnol*	
11. Kristin Myers*	
12. Kimberly R. Copeland	
13. Alicia Lindley-Adkins*	
14. Consuelo R. Prieto*	
15. Janis Z. Trude	
16. Diane L. Mentiply	
17. Morayma Rosas	
18. Alma Orrostieta	
19. Lorraine B. Newton	

20. Paola Ramírez	14,420
21. Somer Fortenberry	
22. Debra M. Wehrer	
23. Ruth L. Everhart	
24. Dawn Otten-Sweeney	
25. LaRonda L. Daigle	
26. Scarlett Simpson*	
27. Evalina Chávez	
28. Heather A. Carlson	
29. Elizabeth Sánchez	12,554
30. Julie Weaver	11,980
31. Tina Hulsman	11,800
32. Sylvia Kalicak	
33. Elaine Kimble Williams	11,770
34. Maribel Barajas	
35. Lupita Díaz	
36. Cathy Littlejohn	
37. Angie S. Day*	
38. Diana Heble	

Emeraid	
1. Gloria Mayfield Banks***	\$71,866
2. Patricia Turker**	38,975
3. Sonia Páez**	35,903
4. Dayana Polanco*	24,026
5. Jamie Cruse-Vrinios	22,690
6. Julianne Nagle*	21,933
7. Kerry Buskirk*	21,808
8. Dacia Wiegandt*	20,981
9. Evelinda Díaz*	20,972
10. Sabrina Goodwin Monday	19,715
11. Anita Tripp Brewton*	19,305

12. Marilyn Marte de Melo	19,078
13. Ada García-Herrera*	18,555
14. Sonia Bonilla	
15. Pam I. Higgs	
16. Maureen S. Ledda*	
17. Pam Klickna-Powell	
18. Monique Balboa	
19. Tammy Crayk	
20. Rosibel Shahin*	
21. Jill D. Davis	
22. Carol Lawler	14,435
23. Pamela Tull	14,429
24. Joanne R. Bertalan*	14,101
25. Auri Hatheway	
26. Mayuli Rolo*	13,683
27. Kirk Gillespie	
28. Bianny Ramírez	13,077
29. Luzmila Abadia Carranza*	12,986
30. Noelia Jaimes*	12,692
31. Diane Bruns	12,018
32. Gina Rodríguez-Orriola	
33. Noemi C. Jaimes	
34. Kym A. Walker*	11,467
35. Crisette M. Ellis	11,249
36. Roya Mattis	
37. Cristi Ann Millard	11,089
38. Sue Wallace	10,720
39. Kathy Oliviera	10,614
40. Mairelys López*	10,592
41. Mary Beissel	10,237

^{*}Denotes Senior NSD ** Denotes Executive NSD

Mary Kay Angels/Ángeles Mary Kay

April/Abril 2017

These Independent National Sales Directors, Independent Sales Directors and Independent Beauty Consultants achieved the highest commissions/bonuses or production or had the most new team or unit members in their Seminar areas in April 2017./Estas Directoras Nacionales de Ventas Independientes, Directoras de Ventas Independientes y Consultoras de Belleza Independientes lograron las comisiones, gratificaciones o la producción más altas o tuvieron el mayor número de nuevas integrantes de equipo o integrantes de unidad en sus áreas de Seminario en abril de 2017.

TOP National Sales Directors — Commissions and Bonuses/Primeras DNVs: Comisiones y gratificaciones



\$54,664 Diamond



\$54,111 Ruby



\$56,279 Sapphire



Gloria Mayfield Banks \$71,866 Emerald

Top Sales Director — Personal Sales/ Primera Directora de Ventas: Ventas Personales

DIAMOND/DIAMANTE — Kelly Freeman, K. Ford Area	\$17,129
RUBY/RUBÍ — Mariella Ramirez, Go-Give Area	\$17,994
SAPPHIRE/ZAFIRO — Patricia Palomares, A. Zurita Area	\$16,535
EMERALD/ESMERALDA — Terrah Cromer, J. Cruse-Vrinios Area	\$30,316

Top Beauty Consultant — Personal Sales/ Primera Consultora de Belleza: Ventas Personales

DIAMOND/DIAMANTE - Gloria Alinze, E. Adepoju Unit, Y. Sánchez Area \$1	17,905
RUBY/RUBÍ — Lynn Roberts, C. Franz Unit, Go-Give Area\$1	19,770
SAPPHIRE/ZAFIRO — Donna Sellers, J. Staats Unit, Go-Give Area \$1	13,313
EMERALD/ESMERALDA — Ekarat Beyer, T. Mitchell Unit,	
A Tripp Prouton Area	10 270

Top Team Builder/Primera Impulsora de Equipo

Top Unit — Estimated Retail Production/ Primera Unidad — Producción estimada al menudeo

DIAMOND/DIAMANTE - Delmi Santos, Y. Sánchez Area	\$122,058
RUBY/RUBÍ — Candace Doverspike, Go-Give Area	
SAPPHIRE/ZAFIRO — Beth May, Go-Give Area	
EMERALD/ESMERALDA — Deanna Spillman, J. Nagle Area	\$89,148

Top Unit Builders/Primeras Impulsoras de Unidad

April/Abril 2017

Independent Sales Directors with 20 or more new unit members for April 2017./Directoras de Ventas Independientes con 20 o más nuevas integrantes de unidad en abril de 2017.

New Unit Members/Nuevas integrantes de unidad

Diamond/Diamante	2000
Celeste Pichardo33	
Delmi Cristina Santos 33	
Indhira Jimenez 24	
Elizabeth Fernandez 22	
Megan Nicole Wilkes 22	
Ruth Alvarado 21	
Chaquita Antonia Thomas 21	
Stephanie Anne Mottaz	

Ruby/Rubi	
Candace Lyn Doverspike	38
Cynthia L. Frazier	24
Michael Suzanne Diaz	22
Stephanie Lynn Coker	21
Hillary Hastings	20

Sapphire/Zafiro Laura Miriam Villalpando 31 Karla Rae Plantan 28 Casie Hembree 26 Jeanette M. Thompson 25 Tracey A. Fields-Hedrick 24 Dawn Barton 23 Kerri Leigh Ross 23 Kimberly Michelle Perkins 22

Leanne Parrino-Pheasant 24 Grace Elizabeth Snively 23 Breanne Sufrin 23 Noelani Margarita Mitchell 22 Stephanie Hope Blake 21 Yilliam Bruzon 21 Richelle V. Barnes 20

Amanda Norris Dixon25

Sales Mentors/Mentoras de Ventas

April/Abril 2017

Special thanks to the sales mentors for the April 19 – 22, 2017, New Independent Sales Director Education class./Un agradecimiento especial para las mentoras de ventas de las clases de educación para nuevas Directoras de Ventas del 19 – 22 de abril de 2017.



Yosaira Sánchez National Sales Director Diamond Seminar



Diana Sumpter
National
Sales Director
Diamond Seminar



Indhira Jimenez Elite Executive Senior Sales Director Charlotte, N.C Diamond Seminar



Bridget Shaw Executive Senior Sales Director Hanahan, S.C. Sapphire Seminar

Meet Your NSDs/Conoce a tus DNVs

Be sure to visit the Mary Kay InTouch® website for inspiring success stories about Mary Kay Independent National Sales Directors. Click on the "Meet Your NSDs" link under the Heritage tab. You can search for NSD stories by name, city, state, Seminar or even former occupation. Why not share their stories with potential team members?/ Asegúrate de visitar el sitio electrónico Mary Kay InTouch® para leer inspiradoras historias de éxito de las Directoras Nacionales de Ventas Mary Kay Independientes. Haz clic en el enlace "Conoce a tus DNVs" bajo el separador "El Legado". Puedes buscar las historias de DNVs por nombre, ciudad, estado, Seminario o por ocupación anterior. ¿Por qué no compartir sus historias con integrantes de equipo potenciales?

Diamond/Diamante

New : Debuts/ DIRECTOR **Debutes** February/Febrero 2017



Debra Jean Alve Ithaca, N.Y. L. Hilker Unit

Megan Leigh Freed Bluffton, Ohio E. Cole Unit

Ma G. Roman Zamora Selma, Calif. M. Guajardo Elizondo Unit

Raquel V. Sanchez Bayamon, P.R. O. Encarnación Unit

Evita Valdez Boone, N.C. E. Valdez-Cruz Unit

Krystal Brown* Columbia, Mo. V. Powell Unit

Erin R. Cole* Mount Blanchard, Ohio B. Egbert Unit

Sonya Lynn Coleman* Tacoma, Wash. D. Clark Unit



Marlen N. Espino Del Cid* Salem, Va. J. Del Cid Unit

Kim Dianne Heavner* Frisco, Texas K. Hart Unit

Melissa Hollandsworth* Gerald, Mo. V. Powell Unit

Vanessa Lopez* Nashville, Tenn. I. Perez Unit

Liliana Lopez de Godinez* Selma, Calif. M. Guajardo

Elizondo Unit

Rebecca Padfield* Tomball, Texas D. Matheson

Phillpott Unit

Amy Rhoades* Cincinnati J. Becker Unit

Frances Inda Walker Pontiac, Mich. S. Rozwadowski Unit

Not pictured:/Sin foto: Elsy Nineth Aguilar, Stamford, Conn., A. Disla Unit; Jennifer Anyelina Castillo, Woonsocket, R.I., E. Fernandez Unit; Bobbi Jo Corcoran, Dawsonville, Ga., L. Brown Unit; Sonia Da Silva, Plainsboro, N.J., H. Ritz Unit; Tonya Jean Lovelace, Falmouth, Ky., A. Nichols Unit; Liz Jaurikui Lucana, Las Vegas, L. Reyes Unit; Jessica Lauren McCarthy, Westminster, Colo., K. Medina Unit; Neri Montesinos, Wheeling, Ill., J. Damian Unit; Maria Guadalupe Montoya, Oakland, Calif., L. Cisneros Unit; Dawn S. Robinson, Huntsville, Ala., S. Curry Unit; Connie Montiece Stewart, Scottsboro, Ala., A. Krause Unit.

*Previously debuted./Debutó con anterioridad.







Leslie Wayne Tyrone, Ga. G. Mayfield Banks Area **Emerald Seminar**

Anna Barrera Cedar Hill, Texas L. Allison Area Diamond Seminar

Not pictured:/Sin foto: Mary Lyons, Coeur D Alene, Idaho, C. Trojanowski Area, Ruby Seminar.

Triple Crown/Triple Corona April/Abril 2016





Anna Barrera Cedar Hill, Texas L. Allison Area

No Honors Society qualifiers this month./Este mes no hubo quien calificara para Sociedad de Honor.

FABulous 50s/ Fabulosos 50 October/Octubre 2016



Bobbi Lee Richards Howard City, Mich. Diamond Go-Give Area

Ingrid Romero Roanoke, Va. E. Valdez-Cruz Area

Not pictured:/Sin foto: Maria Carranza, Staten Island, N.Y., E. Bermeo Area.



- ON THE MOVE
- FABULOUS 50s
- HONORS SOCIETY

Rings are shown stacked./Los anillos se muestran encimados.

February/Febrero 2017

Jennifer Anyelina Castillo Megan Leigh Freed

Neri Montesinos

Ma Guadalupe Roman Zamora

Raquel V Sanchez

New

Team Leaders/ Nuevas Líderes de Equipo April/Abril 2017 Silvia H. Alegre
Juana Aviles
Katerine Barillas
Michelle D. Beverly
Ana L. Cac
Amber Card
April M. Carley
Ashton Cole
Enthany J. Cook
Laura Cortez
Flavia G. Davila
Oneyda De La Hoz
Priscilla Duarte
Paige M. Duban

Rosalba F. Fajardo

Sarah Farish
Kristi W. Franco
Emelia Fuentes
Jesus Galdamez
Sandra K. Gibson
Jasmine Green
Erika Herrera
Yesenia Huertero
Muborak Kazakova
Jennifer A. Lopez
Leandra F. Louder
Rosa Lugo-Santiago
Dzhamila Mansurova
Catalina Marquez
Lacey Maxton

Taylor A. McKnight
Marina Medrano
Yanet G. Monarrez
Floris Morenola Lainez
Pam Muir
Melanie R. Nagel
Lori L. Navarro
Jessica Nolasco
Kali Olson
Althea M. Perry
Laura Ramirez
Amanda Ratliff
Luz Romero
Evelyn G. Ruiz
Gabriela Salazar

Brandi Sanchez
Stephanie Seay
Marcilene Silva
Chelsea N. Smith
Holly E. Staufenbeil
Kelley R. Sycamore
Allison Taylor
Kaitlyn Taylor
Brittney E. Tyus-Glover
Jacqueline Ulerio
Daysi Uzho Sumba
Kristen M. Velasquez
Ermis M. Vijil
Heather L. Walke

Grand Achievers/ Gran Ganadoras

April qualifiers/ Calificadas en abril 2017 Consultants/Consultoras Maria Cruz Madeline Christine Messmer Ashley A. Plescia Sales Directors/ Directoras de Ventas Carrie Beahlen

Sonia Da Silva Alejandra Gonzalez

First Gold Medal/Primera Medalla de Oro

Jesus Galdamez, C. Diaz Unit......5

New Team Members/

Katie Grantham, S. Driggers Unit9
Yesenia Huertero, S. Herrera Unit10
Jessie Jordan, L. Bradford Unit5
Dzhamila Mansurova, A. Azenova Unit6
Catalina Marquez, I. Smith Unit6
Taylor McKnight, J. Taylor Unit6
Marina Medrano, C. Munoz Unit6
Clelia Mendoza, J. Torres Unit6
Yanet Monarrez, L. Monarrez Unit6
Floris Morenola Lainez, D. Santos Unit6
Pam Muir, D. Matheson Phillpott Unit5
Kali Olson, A. Zellner Unit5

13% Club/ Club del 13% April/Abril 2017 Congratulations to the top 25 Independent Beauty Consultants and Independent Sales Directors in the **Diamond** area earning 13 percent personal team commissions. They placed a personal minimum \$600 wholesale Section 1 order and had at least five personal team members each place a minimum of \$225 in wholesale orders during April./Felicitaciones a las primeras 25 Consultoras de Belleza Independientes y Directoras de Ventas Independientes en el área **Diamante** que ganaron las comisiones del 13% por equipo personal. Éstas hicieron un pedido personal mínimo de \$600 de la sección 1 al mayoreo y tuvieron por lo menos cinco integrantes de equipo personal que hicieron cada una pedidos por un mínimo de \$225 al mayoreo en abril.

Sales Director Elizabeth Olayinka Adepoju.	\$5,43
Sales Director Remi Esan	3,43
Sales Director Lisa Rada	2,64
Sales Director Sherrie Clark Purvis	2,29
Maria Cruz, D. Santos Unit	2,15
Sales Director Titilayo Felicia Otusajo	1,80
Sales Director Karime Rosas	
Sales Director Bisola Gbadamosi	1,75
Sales Director Amy Kemp	

Sales Director Nancy Fox Castro	1.61
Sales Director Tina Marie Kocourek	
Sales Director Nicki R. Hill	
Sales Director Maranda Michelle Rains	1,56
Felix Ortiz Neri, E. Blanco Unit	1,56
Sales Director Nancy Polish Dove	1,56
Sales Director Emma Morales	1,53
Sales Director Joanna Dominguez	1,53
Sales Director Emily Elizabeth Schuette	1,48

Sales Director April Christine Hutchinson	1,485
Sales Director Faith A. Gladding	
Sales Director Michelle Cape	
Sales Director Indhira Jimenez	1,455
Sales Director Claudia Chavez	1,452
Sales Director Greta Leigh Carver	1,450
Sales Director Rhonda Jean Taylor	1,437

Diamond/Diamante

Achievement

Circle/Círculo de Logros

April/Abril 2017

Ranking of the top 100 Independent Sales Directors in the Diamond area based on their April 2017 estimated unit retail production./ Clasificación de las primeras 100 Directoras de Ventas Independientes en el área Diamante según su producción de unidad estimada al menudeo de abril de 2017.

Delmi Santos \$122,058	Paula Kelsch	Celeste Pichardo	Rhonda Kambeitz 41,931
Elizabeth Olayinka Adepoju 106,999	Greta Leigh Carver53,015	Sehidy Madrigal 45,672	이 생물에 가게 되면 되었다면 보고 하는데 이렇게 하는데 이렇게 되었습니다. 그리고 하는데
Sherrie Clark Purvis 76,487	Remi Esan 52,939	Alicia Borkowska 45,424	Lisa Rada 41,683
Indhira Jimenez 72,087	Gerri Anne Morris 52,823	Shelly Palen	Deborah S. Bailye 41,643
Kim A. Messmer 71,977	Megan Nicole Wilkes 52,119	Kathy R. Bullard	Nicole Lenaigh Lammerts 41,579
Nancy Fox Castro	Susan M. McCoy 51,963	Abby Heltsley 44,711	Kathy M. Viola
Priscilla McPheeters	Mileta K. Kinser 51,174	Ingrid Elke Smith	Ashley S. Orr 41,182
Mary Kathryn King 67,502	Cheryl A. Riead 51,151	Deanna Lee Manning 44,678	Deborah Dudas
Marsha Morrissette 67,413	Holly S. Neff51,071	Elizabeth Fernandez 44,514	Sylvia Limon Martinez 40,862
April Christine Hutchinson 65,312	Anne Geertsen	Angie Lea Hunsaker 44,438	Gayle Lenarz Kolsrud 40,848
Karime Rosas 65,184	Linda T. Cartiglia 49,632	Jamie Venning Taylor 44,342	Cynthia Ruccia 40,838
Amanda Nicole Wright 64,765	Crystal Dawn Gardner 49,459	Joy H. Rentz	Christina Lynn Frantz 40,739
Christi G. Campbell 63,423	Suzanne T. Young 49,411	Amy Hanifl	Karen M. Bonura
Celeste Byrd 62,729	Allison Piro	Beth Brinkley 43,487	Tanya L. Satcher 40,705
Audrey K. MacDowall 62,422	Blythe Jolee Egbert 48,880	Elda Asarai Blanco 42,981	Claudia Chavez 40,612
Alicia Kingrey-Lokai61,584	Sandy Lasso	Cindy S. Kriner	Dayna L. Lemke
Lindsey Denae Christenson 60,241	Mary P. Creech	Terri J. Beckstead 42,848	Rochelle Collins 40,563
Terri Lewis 58,792	Amy Kemp	Bisola Gbadamosi 42,686	Linda J. Bergerson 40,521
Cheryl A. Searcy 57,645	Kelly Willer-Johnson47,901	Jenny Siemonsma	Donna F. Knotts
Tawnya Krempges 56,561	LaChelle M. Seleski47,699	Michelle Cape	London Ann Arbuckle 40,476
Cindy Machado-Flippen 56,214	Connie L. Russo	Kristen C. Spiker 42,325	Mary G. Gronholz 40,471
Stephanie Anne Mottaz 55,984	Lacey Lee Bradford	Katie Lyon	Stephanie A. Richter
Melissa R. Hennings 55,693	Lindsay R Stewart 46,851	Donna K. Smith	Barbara E. Roehrig 40,455
Constance Nugent Miller 55,475	Sara Ruth Pennella 46,531	Mariann Biase Mason42,237	Sandy Griffith
Dolly A. Metzger-Stearns 54,405	Sharon B. Carney-Wright46,332	Nicki R. Hill	Faith A. Gladding 40,196
			8

Commission

Circle/Círculo de Comisiones

April/Abril 2017

Independent Sales Directors who earned the top 100 commissions and bonuses in the Diamond area in April 2017. Names in bold print earned the maximum 13 percent Sales Director commission plus the maximum 13 percent personal recruit commission./Las Directoras de Ventas Independientes que ganaron las Primeras 100 comisiones y gratificaciones en el área Diamante en abril de 2017. Los nombres en negrillas son quienes ganaron la comisión máxima del 13 por ciento de Directoras de Ventas más el 13 por ciento máximo de comisión por reclutas personales.

Delmi Santos	\$20,046	Nicki R. Hill	.8,730	Martha Kay Raile7,4	6 Crystal Dawn Gardner	6,703
Elizabeth Olayinka Adepoju	17,399	Elizabeth Fernandez	.8,611	Ingrid Elke Smith7,3	7 Sharon B. Carney-Wright	6,702
Indhira Jimenez	13,378	Terri J. Beckstead	.8,606	Claudia Chavez7,3	6 Kathy R. Bullard	6,689
Sherrie Clark Purvis	12,580	Bisola Gbadamosi	.8,520	Marina Sanchez Ramirez7,3	3 Rhonda Kambeitz	6,680
Karime Rosas	12,526	Greta Leigh Carver	.8,378	Holly S. Neff7,2	6 Sehidy Madrigal	6,680
Remi Esan	11,877	Amy Hanifl	.8,285	Deborah S. Bailye7,2	2 Melissa R. Hennings	6,662
Nancy Fox Castro	11,140	Terri Lewis	.8,278	Stephanie A. Richter7,1	6 Maranda Michelle Rains	6,622
Alicia Kingrey-Lokai	10,436	Cindy Machado-Flippen	.8,203	Sara Ruth Pennella7,0	5 Lindsay R. Stewart	6,591
April Christine Hutchinson	10,345	Sandy Griffith	.8,170	Lacey Lee Bradford6,9	4 Mary P. Creech	6,590
Celeste Byrd	10,257	Anne Geertsen	.8,162	Shannon Melissa Duguay6,9		
Mary Kathryn King	10,002	Faith A. Gladding	.8,091	Donna F. Knotts	9 Linda T. Cartiglia	6,519
Jamie Venning Taylor	9,835	Constance Nugent Miller	.8,045	Sandy Lasso6,9	1 Cynthia Ruccia	6,506
Audrey K. MacDowall	9,677	Megan Nicole Wilkes	.8,021	Susan M. McCoy	6 Deborah Dudas	6,484
Lisa Rada	9,659	Mileta K. Kinser	.7,956	Angie Lea Hunsaker6,9	2 Christina Lynn Frantz	6,452
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Blythe Jolee Egbert	9,532	Michelle Cape	.7,923	Emily Elizabeth Schuette6,9	0 Lisa A. Stengel	6,366
Kim A. Messmer	9,445	Sheryl Peterson	.7,885	Kelly Willer-Johnson6,8		
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Amanda Nicole Wright	9,012	Dolly A. Metzger-Stearns	.7,617	Nadine Bowers6,8		6,294
Christi G. Campbell	8,933	LaChelle M. Seleski	.7,540	Suzanne T. Young6,8		
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Connie L. Russo	8,804	Celeste Pichardo	.7,482	Titilayo Felicia Otusajo6,7	1 Donna K. Smith	6,217
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For complete qualifications, rules and regulations regarding the awards and achievements on pages 8 - 12, go to Mary Kay InTouch®./Para los requisitos, reglas y reglamentos completos sobre premios y logros de las páginas 8 - 12, ve a Mary Kay InTouch.

*WITHIN APPLAUSE® MAGAZINE, YOU MAY PERIODICALLY FIND ARTICLES WHICH SUGGEST BUILDING YOUR BUSINESS THROUGH REFERRALS AND/OR BY CONTACTING POTENTIAL GUESTS FOR UPCOMING SKIN CARE CLASSES OR OTHER EVENTS. PRIOR TO CONTACTING SUCH INDIVIDUALS VIA TELEPHONE OR EMAIL, YOU SHOULD CONSIDER WHETHER SUCH COMMUNICATION IS CONSISTENT WITH STATE AND/OR FEDERAL "DO-NOT-CALL" AND/OR "SPAM" LAWS AND REGULATIONS. FOR MORE INFORMATION ON THIS SUBJECT, YOU CAN GO TO THE MARY KAY INTOUCH® WEBSITE AND CLICK ON "TAX AND LEGAL" IN THE DROP-DOWN MENU. WHEN IN DOUBT, MARY KAY INC. RECOMMENDS FACE-TO-FACE CONTACT AS THE BEST FORM OF COMMUNICATION, WHICH SHOULD HELP YOU AVOID ANY ISSUES WITH THESE TYPES OF REGULATIONS, DENTRO DEL CONTENIDO DE LA REVISTA APLAUSOS™, PERIÓDICAMENTE PUEDES ENCONTRAR ARTÍCULOS QUE SUGIERAN EL DESARROLLO DE EQUIPO DE TU NEGOCIO A TRAVÉS DE LA COMUNICACIÓN CON PERSONAS RECOMENDADAS Y/O CON INVITADAS POTENCIALES A TUS PRÓXIMAS CLASES DEL CUIDADO DE LA PIEL U OTROS EVENTOS. ANTES DE COMUNICARTE CON ESTAS PERSONAS POR VÍA TELEFÓNICA O CORREO ELECTRÓNICO, DEBERÁS CONSIDERAR SI ESTAS COMUNICACIONES ESTÁN EN CONFORMIDAD CON LAS LEYES Y REGLAMENTACIONES ESTATALES Y/O FEDERALES RELACIONADAS CON LAS LLAMADAS TELEFÓNICAS O MENSAJES DE CORREO ELECTRÓNICO COMERCIALES NO DESEADOS, CONOCIDAS EN INGLÉS COMO DO-NOT-CALL LAWS Y SPAM LAWS. PARA OBTENER MÁS INFORMACIÓN SOBRE ESTE TEMA, PUEDES VISITAR EL SITIO ELECTRÓNICO MARY KAY INTOUCH® Y HACER CLIC EN EL ENLACE "IMPUESTOS Y ASUNTOS LEGALES" EN EL MENÚ DESPLEGABLE. EN CASO DE QUE SE PRESENTE CUALQUIER DUDA, MARY KAY INC. SIEMPRE RECOMIENDA EL CONTACTO CARA A CARA, LO CUAL PUEDE AYUDARTE A EVITAR PROBLEMAS CON ESTE TIPO DE REGLAMENTACIONES.

MARY KAY ASH SAID, 'The Go-Give® Award is perhaps the greatest honor a Mary Kay Independent Sales Director can earn. Those who possess the Go-Give spirit are the heart of this Company and our shining hope for the future.' These August award recipients best exemplify the Golden Rule – helping others **unselfishly** and **supporting** adoptees as much as unit members.



RUBY

A. Irene Ramirez

Independent Senior Sales Director

Began Mary Kay Business October 2001

Sales Director Debut June 2005

Offspring one first-line

National Sales Director Go-Give Area

Honors Star Consultant

Personal Lives in Corpus Christi, Texas Husband, Jose; daughters: Roxanne, Jennifer

"I am motivated to help others because helping and motivating women to develop their God-given strengths, overcome any obstacles and discover a world of dreams ignites me! Mary Kay has blessed me, and I will always pass it forward!"

Independent Senior Sales Director Alicia Bivens-Jones of Franklin, Tenn., says,

"Irene welcomes her adoptees (Angels, as she calls them), educates them on the Company's philosophies and products, and is a dedicated cheerleader in their corners."

NOMINATE a well-deserving Independent Sales Director who displays the Go-Give spirit! Three ways:

- New! Email. Include all nomination form information. diamondmonthlygogive@mkcorp.com emeraldmonthlygogive@mkcorp.com rubymonthlygogive@mkcorp.com sapphiremonthlygogive@mkcorp.com
- Print online form (on Mary Kay InTouch® under Contests/ Promotions tab) and mail or fax.
- Submit online form (on Mary Kay InTouch® under the Contests/ Promotions tab).





Kelly Fuller
Independent Senior Sales Director
Began Mary Kay Business
September 1990

EMERALD

Sales Director Debut November 1992
Offspring two first-line

National Sales Director Go-Give Area

Honors Circle of Honor; eight-times Circle of Achievement

Personal Lives in Sanger, Texas. Husband, Rodney; sons: Matt, Clay; two grandchildren

"I am motivated to help others because I love watching women accomplish things they thought they never could. When others have joy, it brings me joy. I'm just as happy for them as if they were my own children."

Independent Sales Director Tyra Sprabary of Corinth, Texas, says, "First, as her adoptee and now as her sister Independent Sales Director, Kelly has blessed my life for years. She mentors and encourages me and is always willing to go that extra mile for anyone."



SAPPHIRE

Laura Poling

Independent Senior Sales Director

Began Mary Kay Business December 1993

Sales Director Debut January 1996

Offspring one first-line; one second-line

National Sales Director Go-Give Area

Honors Circle of Honor; Sales Director Queen's Court of Personal Sales; 16-times Circle of Achievement; three-times Circle of Excellence; Double Star Achievement

Personal Lives in Hicksville, Ohio. Husband, Greg; son, Wilson; daughters: Lynae, Whitney; one grandson

"I am motivated to help others because
Mary Kay Ash offered women the opportunity
to flourish in their God-given abilities. I want
to represent her with the highest standard
and pass on her legacy to all women."

Independent Sales Director Kristen
Christen of Fort Wayne, Ind., says, "Laura has made a HUGE impact on me and most importantly, inspired my unit! She knows what I am capable of and takes the time to demonstrate what it is to be a selfless leader!"



DIAMOND

Lisa Thomas

Independent Future Executive Senior Sales Director

Began Mary Kay Business November 1999

Sales Director Debut December 2002

Offspring three first-line

National Sales Director Go-Give Area

Honors Star Consultant; four-times Sales Director Queen's Court of Personal Sales; two-times Queen's Court of Sharing; two-times Circle of Achievement; Double Star Achievement; Triple Star Achievement

Personal Lives in Cumming, Ga. Husband, Cory

"I am motivated to help others because the mentorship I've received in my Mary Kay business has made such a positive impact on my life. Getting up every day with the opportunity to help women make their dreams come true through a Mary Kay business is such a blessing."

Independent Beauty Consultant Dallas Duncan of Sandy Springs, Ga., says, "Lisa opens up her home, schedule and mind to her unit, offspring and entire future Ignite National Area. Her weekly meetings bring together a slew of adoptees, and we feel a fire lights in us when Lisa leads us."





Independent Senior Sales Director Ashley Clinesmith Stillwater, Okla.

The most important thing you can do is get in front of people and introduce them to our fantastic Mary Kay® products!

A prestigious \$650,000 Circle of Excellence achiever, Ashley shares her best tips to help you start the new Seminar year with a bang.

FOCUS ON NEW FACES.

New faces are key. When you commit to find at least 30 new faces every month, you can change the course of your Mary Kay business.

CHALLENGE YOURSELF DAILY.

Break your goals into daily income-producing activities (IPAs). Track your progress! Remember, a tracked number grows.

USE THE TOOLS.

From the Weekly Accomplishment Sheet to the myCustomers+™ App to your Mary Kay® Personal Web Site, you have great tools to help you be successful.



WHAT IS AN IPA?

Activities that can produce income, such as

- Booking calls
- Holding parties
- Meeting new people
- Following up
- Sharing the opportunity with potential new team members

START A FACE RACE!

PERFECT START

- 15 faces in 15 days

POWER START

- 30 faces in 30 days

POWER START PLUS

30 faces and six sharing appointments

PERFECT 10

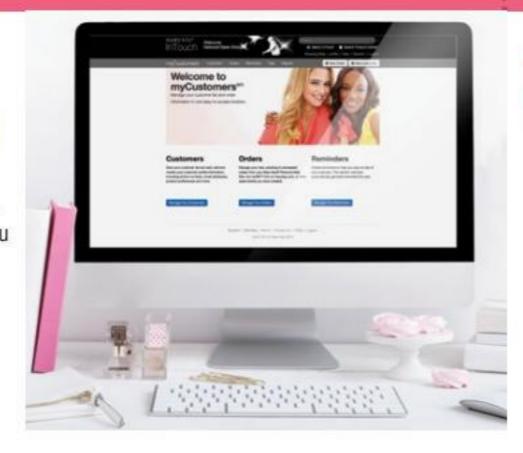
30 faces and 10 sharing appointments



Place a cumulative \$600+ wholesale Section 1 order in July to earn the New Faces Take You Places bracelet! (Details on Pages 2 and 3)

Track Your Accomplishments.

Use the online Weekly Accomplishment Sheet or print a copy from Mary Kay InTouch®. It helps your track appointments, sales and future bookings each week so you can monitor your progress. Should you choose to share with your Independent Sales Director, together you can determine what you need to reach your goals or stretch even further!





Stay Connected.

A Mary Kay® Personal Web Site

lets your customers shop with you whenever they want. It looks similar to marykay.com but is personalized with your photo. It's also updated every quarter with fresh new products.



Independent Senior Sales Director LaChelle Seleski Hastings, Minn.

Right from the START

From the very start, LaChelle Seleski worked her Mary Kay business full circle the Mary Kay way. For her, it's all about finding new faces to book, sell and team-build. And this proven formula has taken her more places than she dreamed possible!

LaChelle Seleski was a college sophomore at the University of St. Thomas in St. Paul, Minn., when she went to her first Mary Kay® party. "A week before, my car had been towed, and my dad took it away," says LaChelle. "So when I learned about the Mary Kay marketing plan and that I could earn the use of a Mary Kay Career Car, I was excited to get started!"

After college graduation, LaChelle got a job in public accounting but after three months, she realized it was not her dream job. "That's when I decided to pursue my Mary Kay business full time."

LaChelle got busy booking parties, selling products and building her team. Within five months, she earned the use of her first Mary Kay Career Car, and three years later, she debuted as an Independent Sales Director.

Push Through Doubts.

Like most, LaChelle has experienced ups and downs in her 20year Mary Kay business. "After I had my second child, I was feeling overwhelmed with life and really contemplated changing direction," she says. "I called my dad, whom I trust with business decisions, and explained how I was feeling. He reminded me that my children would not be young for long and that soon they'd be going to school. He advised me to not give up, so I pushed through. Two years later, we earned the Top Sales Director Trip."







Full Circle Success

LaChelle says her business thrives by consistently sticking to the basics – booking, selling and team-building. Here's how:

- *I average 15 parties a month and focus on skin care. I was so excited to hear Nathan Moore, President, North America, talk about the All In movement because I'm so All In on Mary Kay and the power it has to change women's lives. It confirmed that I was doing the right thing, and it gave me the confidence to keep going and encourage my team to do the same."
- 2 Sell. "When members in my unit place their cumulative \$600 wholesale orders each month, I invite them to a fun girl's

Team-Build. "The best place to team-build is at the party. I share my I-story around the party table. I take some time to play a game with trinkets that represent the rewards of a Mary Kay business. I find at least one person who seems interested and send her home with more information. Then I follow up the next day to answer questions and ask her if she wants to start a Mary Kay business."

Today, LaChelle's favorite reward is watching others set goals and work hard to achieve them. "When you see somebody you've mentored earn the use of a Mary Kay Career Car, speak in front of a large group with confidence, make money to achieve a family goal — there is nothing like that feeling!"

FAST FACTS

Started Mary Kay business: September 1997

My Why when I started: To earn the use
of a Mary Kay Career Car!

Earned the use of her first Career Car: March 1, 1998

Debuted as an Independent Sales Director: June 2000

My Why now: To positively impact the lives of women. And to provide my children with great opportunities and long-lasting happy memories.

I knew I had made it when: I earned the use of my first Career Car in just five months!

My favorite MK moment: When Sue Pankow debuted as an Independent National Sales Director. It is so motivating to see someone who has mentored you hit her goals. I knew then that I could too!

Favorite product: TimeWise® Replenishing
Serum+C® because the benefits are amazing!







night out! Selling \$600 wholesale every month sets up an Independent Beauty Consultant to be a Star Consultant. It gives her a way to earn an income and prizes, and build customers for life. Those orders become reorders and can lead to new team members too!"

Start Now!

"If your goal is to be in the Queens'
Courts of Sales or Sharing at Seminar
2018, start by doubling your efforts
NOW! If you usually hold five parties
a month, hold 10 so that you can
feel that win right at the start of
the Seminar year!"

Want More Team-Building Tips?

LaChelle shares conversation starters and how she overcomes objections on Page 21!

Helpful Numbers: Mary Kay Consultant Contact Center 800-272-9333

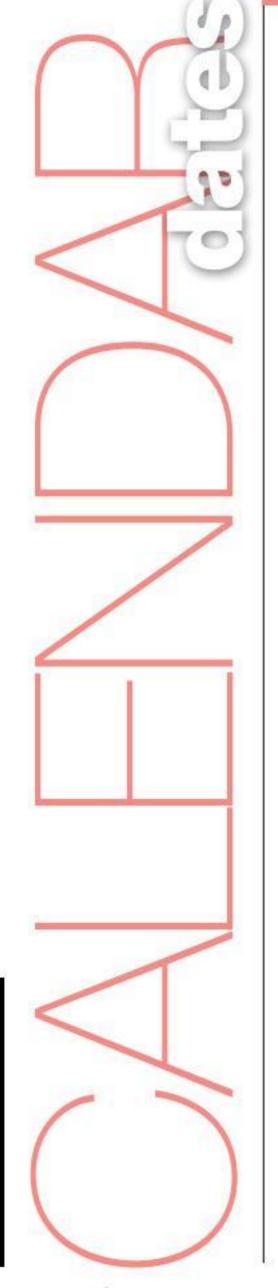
For questions regarding

Mary Kay® product orders,

Mary Kay InTouch®,

special events, product
information, etc.

Automated Information Line 800-454-1130 (24 hours)





business take you this
year? Great news — your
options are endless when you find
NEW FACES and share Mary Kay®
skin care! And when you add the
beautiful jewelry, fabulous trips
and special prizes you can earn,
this year looks pretty awesome!
In this issue, find fun challenges
starting this month to help you
earn, grow and take you wherever
you want to go!

"Your goal must become an obsession in your mind. We have to run after the goal of our choice persistently — and with enthusiasm — and let nothing stand in our way."

- Postmark cutoff for Independent Beauty Consultants to mail Commitment Forms to begin Independent Sales Director qualification this month.
 - Online Independent Sales Director-in-Qualification Commitment Form available beginning 12:01 a.m. Central time.
 - Emerald Seminar begins.
- Last day to submit online Independent Sales Director-in-Qualification Commitment Form.

 Commitment Form available until midnight Central time.
- Early ordering of the new Fall 2017 promotional items begins for Star Consultants who qualified during the March 16 June 15, 2017, quarter and Independent Beauty Consultants who enrolled in *The Look* for Fall 2017 through the *Preferred Customer Program*^{sм}.
- Fall 2017 Preferred Customer ProgramsM customer mailing of The Look begins. (Allow 7-10 business days for delivery.)
- Fall 2017 promotion begins. Ordering opens for all Independent Beauty Consultants.
- Last day to register/cancel registration for Sept. 20-22 New Independent Sales Director Education by 5 p.m. Central time.
- Last day of the month for Independent Beauty Consultants to place telephone orders.
 - Last day of the month for Independent Beauty Consultants to place online orders.
 - Last business day of the month. Orders and Independent Beauty Consultant Agreements submitted by mail must be received today to count toward this month's production.
 - Online Independent Beauty Consultant Agreements accepted until midnight Central time.



COVER: Faces, beautiful faces! The more you pamper, the more you can earn. Recognize a few of these? Some are independent sales force members!

APPLAUSE® magazine is published in recognition of and as information for members of the Mary Kay Inc. independent contractor sales organization, Independent National Sales Directors"), Independent Sales Directors"), Independent Sales Directors ("National Sales Directors"), Independent Sales Directors"), Independent Sales Directors ("National Sales Directors"), I

Too Big!

Decide today to build your dream in your mind. Write down your goals and make them realistic but high enough so you must stretch to reach them. Every week, strive to top last week's total classes, bookings, sales and team members.

- Mary Kay Ash

THREE HYPOTHETICAL **SCENARIOS TO GET YOU STARTED:**

Whether you need to pay bills, save for a dream vacation with the kids or earn enough to move toward a down payment on a new home, it's all within reach when you set your goals and work to achieve them. It starts with NEW FACES!



GOAL: PAY MONTHLY BILLS. ACTION: Add 100 new skin care customers in six months.

Average 16 customers per month.

When each new customer spends \$100 retail on her first skin care purchase you earn:

16 X \$100 = \$1,600 retail/ \$800 wholesale per month.

That's \$800 a month in profits.



GOAL: SURPRISE KIDS WITH A DREAM VACATION.

ACTION: Hold three parties a week for eight weeks.

Three parties with average \$300 retail sales per party = \$900 retail/\$450 wholesale per week.

\$450 wholesale X 4 weeks = \$1.800 in one month.

That's \$3,600 in profits in two months.





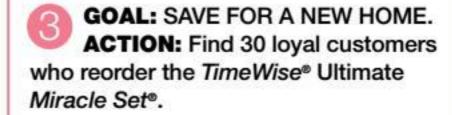
More Ways to Earn

Sell 5 TimeWise® Miracle Sets® x \$95 suggested retail = \$475

That's \$237.50 in profits.

Sell 5 TimeWise Repair® Sets x \$205 suggested retail = \$1,025

That's \$512.50 in profits.



30 customers x \$182 retail/\$91 wholesale = \$5,460 retail/\$2,730 wholesale

\$5,460 retail/\$2,730 wholesale x four reorders (based on three-month average use-up rate) = \$21,840 retail/\$10,920 wholesale

That's \$10,920 in a year in profits.

TimeWise® Ultimate Miracle Set® is \$182 suggested retail.





ImPRESSED

Beauty Editors Love Mary Kay Too!

Every month, Mary Kay® products are splashed across the pages of top women's magazines where beauty editors feature them as part of the season's hottest products.









Start Sharing!

These product nods offer great exposure for you and your business! Find the latest editors' picks at **Tips & Trends** on **marykay.com**. You can access **printable versions to display at your parties!** These mentions can generate excitement, build credibility and help you find new faces!

Mary Kay® products were recently featured in:

- Good Housekeeping®
- Real Simple®
- Parents®
- Brides®
- Redbook®
- Harper's Bazaar®

Brides®, Good Housekeeping®, Harper's Bazaar®, Parents®, Real Simple® and Redbook® are registered trademarks of their respective owners and not Mary Kay Inc.

Want to Do God?

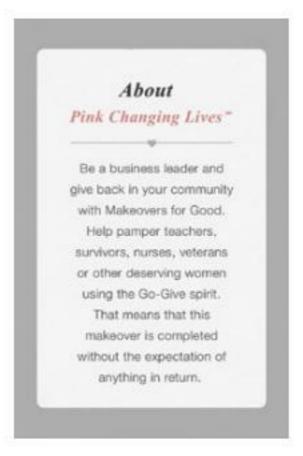
There's an App for That!

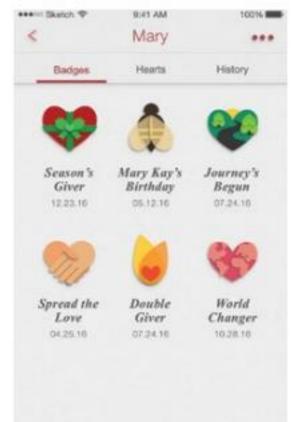
The Mary Kay culture is all about giving back and volunteering your time to make others feel important. Did you know there's an app that recognizes all you do in your community? It's the *Pink Changing Lives*® App, and it's free from your app store! Download today and start logging the efforts you make to do good.

GROW. Each time you do a **Makeover for Good** and pamper a deserving woman – such as a domestic violence or cancer survivor – log it on the app. Then **watch the app's heart icon grow** and **change colors** as you change lives.

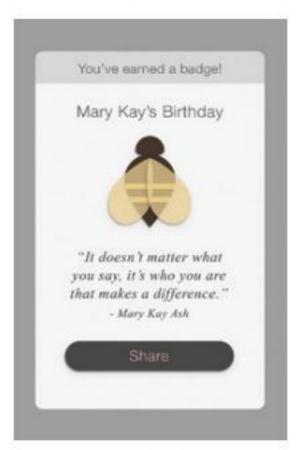
SHARE. Show the heart of Mary Kay as you share your progress on social media. Plus, you can **earn badges that unlock exclusive images** like the **iconic bumblebee** along with **quotes from Mary Kay Ash** that you can share on social channels.

GIVE. Give directly to *The Mary Kay Foundation*^{sм} through the app to help support its ongoing mission to end domestic violence and cancers that affect women.









New Faces, New Team Members

It all works together when you work your Mary Kay business with a focus on new faces. Today's a great day to start!

Think about this -

If someone had not offered you the Mary Kay opportunity, what would you be doing now? Chances are you wouldn't be doing what you love! Why not share Mary Kay with others so that they have the chance to love what they do?

When? At your skin care parties. Your guests are already falling in love with the products, and they see how much fun you have. It's the perfect time to invite them to do what you do.



Linnea used her Mary Kay earnings to help pay for her honeymoon in St. Lucia!



LEAD WITH RED.

Independent Beauty Consultant Linnea Fahnestock, St. Paul, Minn., became a Mary Kay Independent Beauty Consultant in March 2015. "I was planning my wedding when I started my Mary Kay business, so I was anxious about putting more responsibilities on my plate, but I quickly realized the extra income I made in my Mary Kay business could pay for our honeymoon to St. Lucia!"

HOW LINNEA EARNED HER RED JACKET:

- \$600 in wholesale Section 1 orders, six parties, six team-building appointments each month. She made it her goal to do this each month.
- Track. If you meet enough new faces, the sales and team members will follow. Linnea tracked bookings, sales and the number of faces she saw every month.
- Prioritize. She got her life in balance by exercising regularly, reading positive books and listening to affirmations.

WHAT SHE DOES:

"At every party, I select at least one person who I think would enjoy doing what I do. I share why I think she would be great based on my observations, and I ask if she would like to go home with additional information. I ask if I can follow up to answer any questions. Many want to hear more about the Mary Kay opportunity."

OTHERS FOCUSED:

My red jacket is a physical reminder of my perseverance, position as a growing leader and dedication to serving women. I realized how much being a Red Jacket mattered when I attended the kickoff party for one of my first team members. We went around the table to share why we admired her. I could see her face shine with confidence. I know Mary Kay is about enriching women's lives, but in that moment, I could see the true impact this opportunity can have on another person,

TEAM-BUILDING TIPS

- Listen to what your potential team member wants first. Then share how a Mary Kay business can help her get there.
- Smile as you speak. It always attracts others.
- Have a plan to achieve your team-building goal. Then, make sure you hold enough parties to get in front of your potential team members.

HOW CAN I GET MY RED JACKET?



Independent Future Executive
Senior Sales Director Maria Koo
snapped this great picture of
three NEW Independent Beauty
Consultants as they modeled the
new red jackets at the Orlando
Career Conference in April.

REQUIREMENTS:

- 3 or 4 active personal team members
- You must be active.*

HOW YOU CAN EARN:

- Product sales
- Team-building commissions
- Team-building bonus

COMPENSATION:

- 4% personal team commission
- Team-building bonus

REWARD:

Receive \$50 rebate on red jacket available from Mary Kay Inc.

START THE CONVO.

Try this script from Independent Senior Sales Director LaChelle Seleski: "I think you'd be a great Mary Kay® Independent Beauty Consultant! I can tell you're a good communicator, and you smiled the entire time. May I send you home with some information and give you a call tomorrow to see what you think?"

Turn Objections Into Opportunities.

SOME SCRIPTS TO GUIDE YOU:

- No Time. "I say, 'How much time do you have?' Then I show her how she can make it work with her time limits."
- No money. "I explain that as women we are resourceful and if she really wants to, I know she can find \$100 to start."
- I don't wear makeup. "I tell her that I didn't wear makeup either when I started, but Mary Kay offers tools and how-to videos that make it easier."
- Fear of starting. "I say, 'What's the worst thing that can happen and the best thing that can happen?' At that point she starts to realize it's not as scary as she thought. I say, 'If you don't start, will you always wonder what could have been?'"

NEW FACES take you PLACES

TEAM-BUILDING CHALLENGE

LET'S GO PLACES JULY 1 - DEC. 31, 2017

Working your Mary Kay business full circle has many perks, and here's one more!

WHAT CAN I EARN?

Each month, the Independent Beauty Consultant (one per unit) with the highest number of new personal team members (minimum of two) gets a SPECIAL PRIZE.

GRAND PRIZE: The TOP FIVE Independent Beauty Consultant achievers per Seminar with the highest number of new qualified team members over the six months get a trip voucher worth \$5,000!

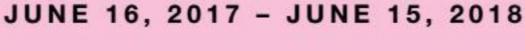


MARY KAY®

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ALL-STAR STAR CONSULTANT CONSISTENCY CHALLENGE





kate spade

NEW YORK

An eye for fashion

When you achieve Star Consultant status all four quarters,
June 16, 2017 – June 15, 2018, you'll be eligible to receive one of
five fashionable pieces from the fabulous kate spade new york®

All-Star Collection when you attend Seminar 2018. Each All-Star

Star Consultant level (Sapphire – Pearl) has its unique prize.

PLUS! New Faces Take You Places All-Star Booster

Receive an additional 2,400 contest credits toward the *All-Star* prize when you achieve Star Consultant status all four quarters and earn the *New Faces Take You Places* bracelets all 12 months!

How Can I Be a Star Consultant?

Place a minimum of \$1,800 in wholesale Section 1 orders in a Star Consultant Quarter.

Tip! Earning the New Faces Take You Places bracelet each month equates to being a Star Consultant!

See Mary Kay InTouch® for complete contest details.

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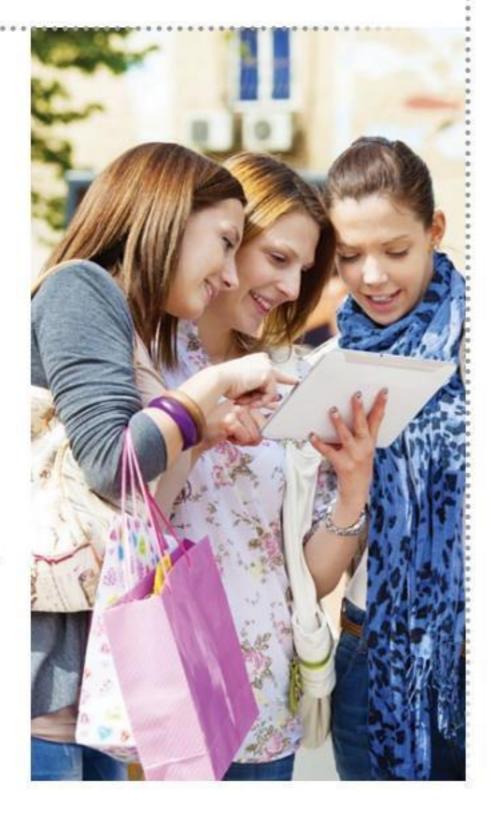
trending @ MK



Where is your
Mary Kay business
is taking you? Use
#teamMK to share
your inspirations!
Turn the page to
learn about the
NEW YEARLONG
FOCUS ON
NEW FACES and
the collectible
BRACELETS
YOU CAN EARN
each month!

National Girlfriends Day: Tuesday, Aug. 1!

Girlfriends share their skin care secrets! Why not make August National Girlfriends Month? Now that's a great way to find eager new faces to pamper at skin care parties. Ask your guests to bring a friend to relax and learn the beautiful benefits of Mary Kay® skin care!





Nothing Happens Until Somebody Sells Something!

U.S. retail sales of skin care continue to grow and are projected to reach almost \$6 billion this year!* Get your piece of the profits starting today. Find new faces and share Mary Kay® skin care!

This Month in Mary Kay History

AUGUST 1998

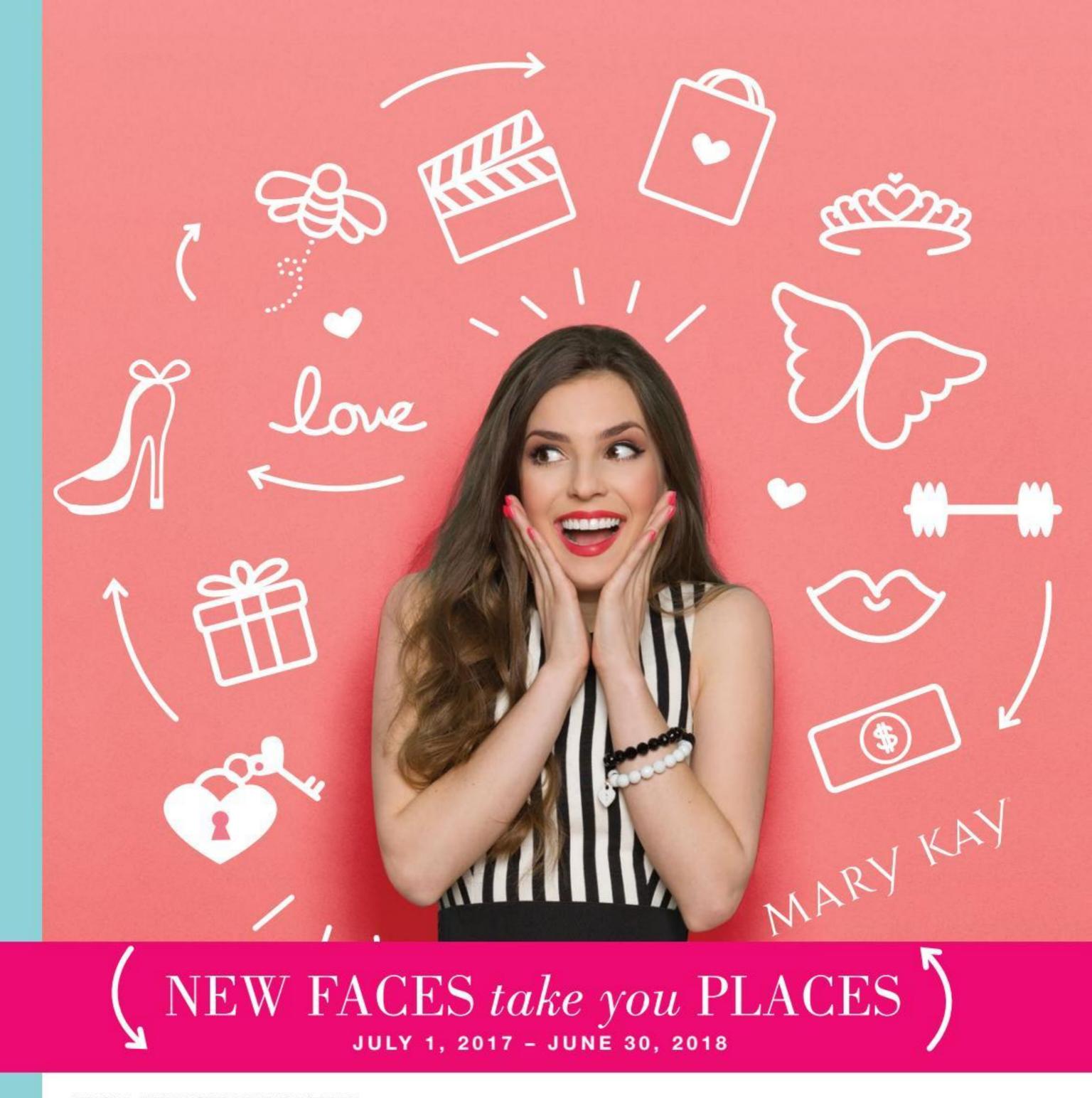


marykay.com launches.

Since then, the website has received numerous accolades, including **Best Website** by **#beautyAwards**.



Applause® Magazine Team: EDITOR-IN-CHIEF: JULIE HICKS MANAGING EDITOR: ALESIA RITENOUR SENIOR EDITOR: MEGHAN RAYBURN SENIOR ART DIRECTOR: KACI FARMER ACCOUNT MANAGER: NICOLE WILLIAMS SPANISH MANAGING EDITOR: MARGARITA HERNÁNDEZ CONTRERAS CONTRIBUTING WRITER: ANUMITA GHOSH ART PRODUCER: SHARILYN GETZ SENIOR PRINT PRODUCER: JAN STEEL PRINT PRODUCERS: KIM RIND, ANITA TRENT CONSULTANT COMMUNICATIONS ASSISTANT: LIZ ESCALANTE SENIOR GRAPHIC DESIGN/PRODUCTION ARTISTS: CHERYL FELLENBAUM, PATTI CASAMASSIMA SENIOR PREPRESS ARTIST: RICHARD HUDSON SENIOR PROOFREADERS: PEGGY MEADOR, KIM ROLLINGS



IT'S A NEW SEMINAR YEAR! Now's a perfect time to take advantage of the momentum you began last year sharing Mary Kay® skin care with new faces. Because you know when you step out and introduce new customers to our incredible products and share the Mary Kay opportunity, you set in motion a new level of success.

Working toward earning the use of a Mary Kay Career Car? New faces can help drive your business straight to the dealership. Longing for that family beach trip? New faces can help you ride the wave there. Whatever your dream, new faces can help make it happen!

This year, look for more fun challenges and ways to help you sell, share and win! For starters, there's the monthly *New Faces Take You Places* Challenge (opposite page) and the *New Faces Take You Places* Team-Building Challenge (Page 21) because selling to new faces can lead to new team members. And get ready, because there are even more surprises in store for you throughout the year!

Be sure to check the <u>New Faces Take You Places</u> page on <u>Mary Kay InTouch</u>® for ways you can take it up a notch, grow and earn big. You'll find a flier, digital images, <u>Mary Kay</u>® eCards and more!



JULY 1-31: Kick Up Your Heels And START!

YOU EARN:

An exclusive designer charm bracelet featuring a different power word to focus on each month. Earn a new

bracelet each month and collect all 12!

WHEN YOU: Place a cumulative \$600+ wholesale Section 1 order* each month.





KICK UP YOUR HEELS AND START!

START

Time to START earning more, START building your team and START living your dreams. It STARTS this month and every month when you place a cumulative \$600+ wholesale Section 1 order.*

How do you get started? By simply beginning. I can assure you that you will go nowhere until you start. I can also assure you that you will have a tremendous experience if you will only begin. Make every day count. Make every hour count. Make every minute count.

- Mary Kay Ash

DOUBLE DIP:

When you consistently sell enough product to support \$600+ in cumulative wholesale Section 1 orders* each month, you also can earn Star Consultant prizes and perks and the *All-Star* Star Consultant Consistency Challenge. (See back cover for more details.)

DO THE MATH:

How can you reach \$600+ in cumulative wholesale Section 1 orders this month? Start with skin care:

6 TimeWise Repair® Volu-Firm® Sets = \$1,230 retail or \$615 wholesale

13 TimeWise® Miracle Sets®

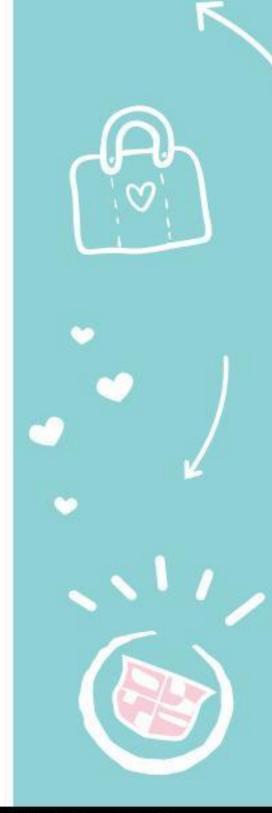
(Mary Kay's favorite number!) = \$1,235 retail or \$617.50 wholesale



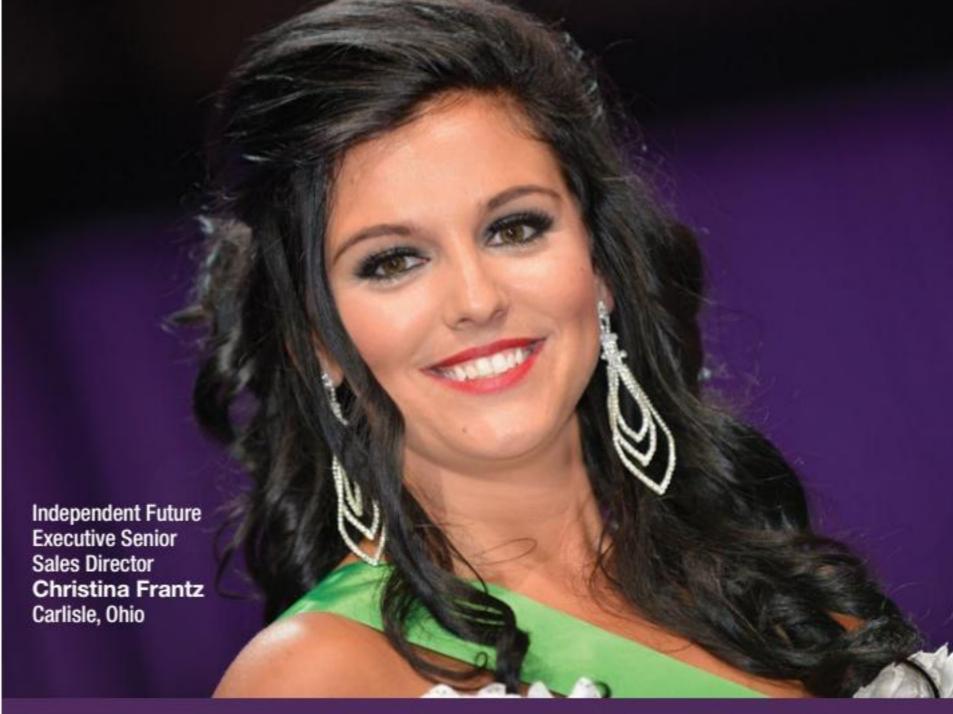
About the Bracelet Designer

R.J. Graziano is highly recognized as an industry trendsetter whose signature style embraces fashionable women everywhere. R.J. has enjoyed success at Bloomingdale's, Nordstrom, Saks and Neiman Marcus. His designs are worn by Taylor Swift, Rihanna, Julia Roberts, Beyoncé and Oprah Winfrey, among others. His designs are featured in Vogue®, InStyle®, People® StyleWatch® and Elle®. @Rjgraziano

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START NOW!







"About 90 percent of my customer base is made up of people I had never met before Mary Kay," says Tina. "New faces have helped me to earn the use of Mary Kay Career Cars, world-class trips around the world and a great income."

When Tina started her Mary Kay business in 2005, her goal was to earn a little extra money. It didn't take long for her to realize that her business could be so much more. She just had to start! And she did it by finding new faces.

By focusing on her Mary Kay business,
Tina became an Independent Sales
Director in July 2009 and has steadily
grown her business to where she is
now – an Independent Future Executive
Senior Sales Director.

It Starts With Bookings.

"To find new faces, you've got to kick up your heels and start! And booking parties is the first step," she says.

Step 1. "Go through your phone and contacts on social media, and make a list of the people you've never treated with a facial. Sometimes all you have to do is ask! That's your hot list."

Step 2. "Go through your best customers and offer them something for referring their favorite, friendliest people."

More Ideas

- Booking Rallies. "At the beginning of each month, my unit and I make it our goal to have our calendars full by the fifth of that month. It gives us a sense of urgency and a plan for the month."
- Book-a-Thons. "Every Monday night, my unit gets together to book parties. We'll bring our customer lists, customer profiles, booking scripts, phones and battery chargers. Then we start! I bring a whiteboard to track bookings, and I give a prize to the one who gets the most bookings.

"New Independent Beauty Consultants get the experience of listening to others book, and our more experienced Beauty Consultants can gain confidence and build their businesses. Eventually, the new ones grab scripts and get started too! Being with like-minded women can give you that 20 seconds of insane courage to pick up the phone. And when you're around successful, engaging women, it gives you the courage to start."







"When you're alone, you can let yourself off the hook and take the easy way out. But when you're with a group who are all trying to succeed, it makes you want to succeed too."

Tina shares more tips on the New Faces Take You Places page on Mary Kay InTouch®!



BOOKING BENEFITS

Tina's **Book-a-Thon:**

- Highest combined bookings30
- Average bookings3
- Highest for one Independent Beauty Consultant10

SAMPLE SCRIPTS PHONE CALL OR TEXT

New Faces:

"Hey,	This is	I am friends
with	! She is he	lping me with a fun
project an	d gave me your n	ame."

[Wait for reply]

"I got together with her the other day because she is helping me with my 100 facials challenge. She picked you as one of her nicest friends who may help me since I don't know 100 people! It's free, super quick, and you get a gift just for allowing me to pamper you with a facial. Any chance you would be willing to help out?"

[If you text her, you can add a picture from the	е
party with]	
PS Here's a nicture from our fun party with	

to show you that I'm a real person and not a robot!

People You Know:

"Hi, ____! Great news!
You are one of 10 sharp, fun
women I have selected to
receive a free facial and
Mary Kay® gift.

[Wait for reply]

"I have _____ (list two or three options) available. Let me know if one of those times works for you or if you have another time that works."

Your Work. Work Your Plan.

Who wants to earn more while you make others feel and look beautiful? Think about it - who else but you and your Mary Kay sisters get to earn as you party? If you're looking to expand your customer base, think in broad terms of those women who would love to feel pampered.

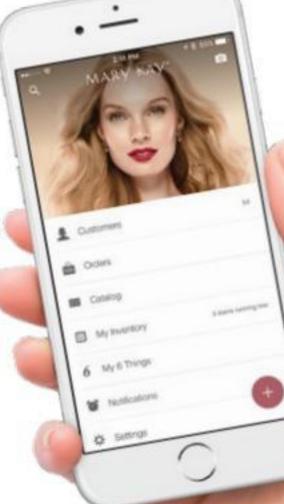
START TODAY! Write down at least 30 names and numbers to contact. Pick

the phon	e and get sta	rtea:		
100 22 - 10 22	7 7 7 1 1 1 1 1	9 <u>.78</u> (j. 2)	921	
		Service disease	 	
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YOU CAN IMPORT YOUR PHONE CONTACTS into the myCustomers+™ App. Within seconds you will have a new customer list you can call, group text or email.

Some Ideas:

- Co-workers
- Teachers
- Day care workers
- Neighborhood mom groups
- Church friends
- Facebook® friends
- Sorority sisters/college friends
- Local business owners
- Husband's co-workers
- Friends of your family









Independent Executive **National Sales Director** Pamela Waldrop Shaw

ON INVENTORY:

"Having products on hand is your choice and certainly not a requirement for your Mary Kay business. You can gauge how many skin care parties a month you'll hold and then, if appropriate, how much product you need to support your goals. Your Independent Sales Director is a great resource and can assist you in making those choices. Whatever you decide, it's important you feel comfortable and confident! Mary Kay Ash said, 'You can't sell from an empty wagon'. I know in my experience, having products available at skin care parties lets me offer instant gratification and Golden Rule customer service, and to be efficient in my Mary Kay business. Your decision on inventory can make a difference in your ability to work your business smart and use your time wisely."

TimeWise® Moisture Renewing Gel Mask, \$22

ON HOSTESS REWARDS:

WHO WANTS FREE PRODUCTS? That's an offer few can resist.

You can choose an incentive that works best for you and your party hostesses. Here's a guide for starters:

Total	10% of Party	15% of Party	20% of Party
Party	Sales With No	Sales With One	Sales With Two
Sales	New Bookings	New Booking	New Bookings
\$500	\$50	\$75	\$100
\$400	\$40	\$60	\$80
\$300	\$30	\$45	\$60
\$200	\$20	\$30	\$40

Find more ideas under Party Central on Mary Kay InTouch®.

More Hostess Perks!

- Consider giving your hostess a custom color look she can wear to her skin care party and show her guests. Be sure to arrive early to allow time.
- She'll love knowing she can always try before she buys. No more, "I hope this color looks good on me!"
- Make her feel special when you send her Beaut e News^{sм} where she can keep up on the latest products.

ON MARY KAY MATH:

YOU CAN DETERMINE YOUR FINANCIAL GOALS to help you develop your sales plan by month, by week and even by day. Example: If you sell an average \$300 at each party and your monthly goal is \$1,200, then you'll need to hold a minimum of four parties a month to reach your goal.

Don't Fret the Noes.

For many, the biggest fear is rejection. Mary Kay said, "The only difference between successful and unsuccessful people is extraordinary determination." Success comes when you push past the fear. Pick up and move on!

Turn Objections Into Opportunities. some scripts to guide you:

OBJECTION: I don't know anyone who would be interested in a skin care party.

Response: Oh, that is totally cool, and I'll give you a facial just so you can see and feel the benefits. But let's brainstorm and see who may be able to join you. You could earn hostess credit toward your purchases.

OBJECTION: I'll check with my friends and get back with you.

Response: I totally understand. How about we pencil in a date that works for the two of us since we know we will get together anyway? That way we both have a date saved in our date books.

Mary Kay Compact - U.S. Pat. D555,288 and Other Pats. Pend.

All prices are suggested retail.



a Personal Web Site: