



Each new day presents an opportunity to start all over again, to cleanse our minds and our hearts anew, and to clarify our vision and not clutter up today with the leavings of other spent days.

Helpful Numbers: Mary Kay Consultant Contact Center 800-272-9333

For questions regarding

Mary Kay® product orders,

Mary Kay InTouch®,

special events, product

information, etc.

Automated

Information Line

800-454-1130 (24 hours)

#### november

# cates to remember

1

- Postmark cutoff for Independent Beauty Consultants to mail Commitment Forms to begin Independent Sales Director qualification this month.
- Online Independent Sales Directorin-Qualification Commitment Form available beginning 12:01 a.m. Central time.

Last business day of the month. Orders and Independent Beauty Consultant Agreements submitted by mail or dropped off at the branches must be received by 7 p.m. local time to count toward this month's production.

27

Last day to submit online Independent Sales Director-in-Qualification Commitment Form.
Commitment Form available until midnight Central time.

15

- Postmark deadline for Fall 2013 promotion.
- Last day to enroll online for the Winter 2013
   Preferred Customer
   Program<sup>SM</sup> Month 2
   mailer.
- Last day for customers to take advantage of the Fall 2013 gift-withpurchase offer.

Early ordering of the new Holiday 2013 promotional items begins for Star Consultants who qualified during the May 16 – Aug. 15, 2013, quarter and Independent Beauty Consultants who enrolled in *The Look* for Holiday 2013 through the Preferred Customer Program<sup>SM</sup>.

Holiday 2013 promotion begins. Ordering of the new Holiday 2013 promotional items available for all Independent Beauty Consultants.

Holiday 2013
Preferred Customer
Program<sup>ss</sup> customer
mailing of *The Look*begins. (Allow 7-10
business days for

New Independent Sales Director Education begins. All Sales Directors who have not yet taken advantage of this great opportunity are welcome.

13

Last day of the month for Independent Beauty Consultants to place telephone orders (until 10 p.m. Central time).

26

Thanksgiving Day.
All Company and
branch offices closed.
Postal holiday.

Company holiday. All Company and branch offices closed. 29

Last day of the month for Independent Beauty Consultants to place online orders (until 9 p.m. Central time).

delivery.)

 Online Independent Beauty Consultant Agreements accepted until midnight Central time.

Also available on *Mary Kay Mobile InTouch*™ on your smartphone at m.marykayintouch.com

APPLAUSE® magazine is published in recognition of and as information for members of the Mary Kay Inc. independent contractor sales organization, Independent National Sales Directors"), Independent Sales Directors"), Independent Sales Directors") and Independent Beauty Consultants" in the United States, Puerto Rico, U.S. Virgin Islands and Guam by Mary Kay Inc., Dallas, Texas ©2013 Mary Kay Inc. Member: Direct Selling Association; Cosmetics, Toiletry and Fragrance Association, Applause, Beauty Elevate Power Orchie, Dear Replands From Season Se

Your Independent Contractor Status: As an independent contractor, you are not an employee nor an agent of Mary Kay Inc. Throughout Applause® magazine, you will receive guidance, suggestions and ideas regarding your Mary Kay business, yet you have the freedom to choose your own hours and the business methods that work best for you. The Company retains no right of control over you, except those terms of your Independent Beauty Consultant, Independent Sales Director and/or Independent National Sales Director Agreement(s) with the Company. You, in turn, have no power or authority to incur any debt, obligation or liability, or to make any representation or contract on behalf of the Company.

# trending: @ Mary Kay

# Live Love Share P Lay

Smile! It's Instagram!
Get creative and share
your Mary Kay At Play™
pics on Instagram. See
Mary Kay InTouch® for
#MKAtPlay details!

## **#MKFallBeauty**



See event pics and videos from The Mary Kay® Fall Into Your Beauty College Tour on Facebook and encourage your customers to "like" Mary Kay on Facebook.





## Be COLOR1 Confident!

Earn your *Advanced Color Consultant* designation on the *Color Confident* site. While there, check out the new look and feel of Product Central!





## Gifting goodness!

Share the gorgeous *Holiday 2013 Gift Guide* eCatalog from your *Mary Kay*® Personal Web Site. Your customers will love gift bundles for every personality.





# get your **style on!**

Check out featured
Mary Kay Makeup Artist
looks on Mary Kay InTouch®.
Spotlight these **NEW** looks
at Project Runway All Stars
watch parties!

# Insidethis

# COLOR

You're sure to see green when your customers discover these color gift sets!

#### MAKING THE GRADE

6

Mary Kay hits college campuses this fall introducing color and skin care products. Learn ways to help you tap into a high-potential market!

# MODEL

14

The Mary Kay® brand gains credibility as the official beauty sponsor of Project Runway
All Stars Season 3. Bring that excitement home and take advantage of the added publicity with your customers!





#### Limited-Edition<sup>†</sup> **Beautiful Eyes Great Deal**

Part #045749

- TimeWise® Firming Eye Cream
- Mary Kay<sup>®</sup> Eyeliner in Black
- Mini Mary Kay® Lash Love® Mascara in I ♥ black

\$42



#### **Beautiful Brows Set**

Part #072928

- Mary Kay® Brow Gel
- Mary Kay® Brow Tools
- Mary Kay® Brow Definer Pencil in Brunette
- Mary Kay® Lash & Brow Building Serum®

#### **Plum Perfect**

Part #072923

- Mary Kay® Mineral Eye Color in Truffle
- Mary Kay® Cream Eye Color in Violet Storm
- Mary Kay® Lash Love® Lengthening™ Mascara in I ♥ black
- Mary Kay® Liquid Eyeliner in Black

\$47



Lash Spa<sup>™</sup> Part #072927

Mary Kay® Lash & Brow Building Serum®

\$68

- Mary Kay® Lash Primer
- Mary Kay® Lash Love® Mascara in I ♥ black

#### Viva Red!

Part #072926

- Mary Kay® True Dimensions<sup>TM</sup> Lipstick in Firecracker
- TImeWise® Age-Fighting Lip Primer
- Mary Kay® NouriShine Plus® Lip Gloss in Rock 'n' Red
- Mary Kay® Lip Liner in Clear



§69

#### **Lasting Looks Collection** Part #072929

- Mary Kay® Eye Primer
- TimeWise® Age-Fighting Lip Primer
- Mary Kay® Foundation Primer Sunscreen Broad Spectrum SPF 15\*
- Mary Kay® Makeup Finishing Spray by Skindinävia



#### Limited-Edition<sup>†</sup> **Green Goddess**

Part #072925

- Mary Kay At Play<sup>TM</sup> Baked Eye Trio in Earth Bound
- Mary Kay At Play<sup>TM</sup> Eye Crayon in Green Tea
- Limited-edition<sup>†</sup> Mary Kay® Lash Love® Mascara in I ♥ green

\$35



#### Love Ur Eyes

Mary Kay® Mineral \$36 Eve Color Bundle Brown, Part #072930 Hazel, Part #072933 Green, Part #072932 Blue, Part #072931

Mary Kay® Oil-Free Eye Makeup Remover

**holiday**2013

## **Holiday Ideas!**

Catch Shoppers Early. Send the *Holiday 2013 Gift Guide* eCatalog from your Mary Kay® Personal Web Site so your customers can shop 24/7!

**Beaut-e-News** It's free and fabulous and will be sent to those customers who are signed up to receive it on Black Friday and Pink Monday following Thanksgiving. The beautiful images entice your customers, and it conveniently links to your Mary Kay® Personal Web Site.

Social Media. Facebook, Twitter, Pinterest and Instagram are great ways to reach a vast audience quickly. Perhaps you can post/ tweet 12 Days of Christmas gift ideas, stocking stuffers and bestsellers. You can get lots of post ideas on the special Holiday Gifting site on Mary Kay InTouch®.

**Online** Parties. Why not get a few of your hostesses to hold

online parties and earn great hostess credit? You can hold several online parties at once!



## Plan a Holiday OPEN House!

**Independent Executive Senior** Sales Director Krystal Walker of Frisco, Texas, says now is a great time to plan your holiday open house. She encourages making it a special shopping event and a successful earning opportunity! Her tips:



- Make it easy. She lets her customers use credit cards, and she has many gifts wrapped and ready.
- Set the mood. The smell of her fresh-baked cookies, apple cider and soft holiday music get her customers in a festive spirit.
- It's about convenience. Holding both day and night events helps accommodate her customers' schedules.
- Add props. Filling stockings with Mary Kay® products such as an eye look, lip look or entire color look add a festive touch.
- Include skin care. Her open house isn't complete without TimeWise® Miracle Set® in both formulas. She offers all the Mary Kay® skin care regimens along with hydrating products specific to the winter season. "Skin care can strengthen your customer base and your reorder business all year," she says.
- Foundation station. Most women's shades change in winter, so the timing is great.
- Don't forget the guys! Invite husbands and male customers to a special "Men Only" shopping event. Offer different price points with gifts prewrapped. Also have MKMen® skin care and men's fragrances available for them to sample and buy!

# **sets**Yule Love!

# Holiday Duets Gift Set 34

#### Warm & Wonderful

Mary Kay® Eau de Toilette Fragrance in Warm Amber™

Mary Kay® NouriShine Plus® Lip Gloss in Café au Lait



## TimeWise® Trio

TimeWise® Replenishing Serum+C® TimeWise® Firming Eye Cream

TimeWise® Moisture Renewing Gel Mask

# See other great Mary Kay® gift sets.

Let me help you select the perfect gifts for everyone on your list.

**CONTACT ME,** your Mary Kay Independent Beauty Consultant, to try these today!

#### Plum Perfect

Mary Kay® Mineral Eye Color in Truffle

Mary Kay® Cream Eye Color in Violet Storm

Mary Kay® Liquid Eyeliner in Black

Mary Kay® Lash Love® Lengthening™ Mascara in I ♥ Black

All product prices are suggested retail.



COLEGETOUR

Texas A&M freshman Riley Walker thought her morning would be like most, attending classes and studying, but that quickly changed once she spotted the tents at the *Mary Kay® Fall Into Your Beauty* College Tour. She and her girlfriends had a blast getting mini makeovers, snapping photos of their new looks and posting them on Facebook and Instagram. She also connected with a local Independent Beauty Consultant and is excited about *Mary Kay At Play*<sup>™</sup>.

Thousands of college coeds just like Riley got a firsthand look at Mary Kay, along with swag bags filled with products, as part of the 10-college campus tour that ran Sept. 16 – Oct. 18.

This is the fourth year Mary Kay has partnered with Seventeen and Cosmopolitan magazines on the tour, which is designed to help generate

greater awareness of the *Mary Kay*® brand among women ages 18-24 and create a positive impression with this influential and savvy group.

Many expressed they hadn't sampled *Many Kay®* products but were impressed and excited after doing so. By incorporating print, mobile, PR and digital media, the tour was able to reach a vast audience with tremendous buying power.

Specifically, the young women were introduced to *Mary Kay®* skin care and priming products along with the hottest color products, including *Mary Kay At Play™*. In addition, participants could use the **Consultant Locator** to connect with an independent sales force member, snap cute pictures in the *Mary Kay photo booth* and learn more about *Love Is Respect*, a dating violence prevention program.























#### Don't Look Away

Mary Kay is proud to be the lead sponsor of a "text for help" service at **Loveisrespect.org.**The texting program called "Don't Look Away" is a safe, anonymous way for young people to text with a peer advocate about healthy relationships.



















## THE 411

College tour visitors may be eager to connect with Independent Beauty Consultants via the Consultant Locator on marykay.com. Plus, they may share their excitement via social media. Be on the lookout for **potential new customers through your Mary Kay® Personal Web Site,** and be ready to suggest products like the new Mary Kay At Play<sup>TM</sup> color and Clear Proof<sup>TM</sup> Acne System. Each inquiry deserves a prompt response and the Golden Rule Service that makes Mary Kay beautifully unique!



PennState.



## REACHING HE

Now is a great time to introduce young women ages 16 to 22 to the *Mary Kay*® brand.

- Digital diva. She loves her smartphone, so Facebook, Twitter, Pinterest and Instagram are great ways to reach her.
- Quick and easy. Customer Delivery Service and online ordering resonate with her.
- **Text please!** Your next customer could be one text message away.
- Socially responsible. The majority say they're more likely to support a company that gives back.
- Instant gratification. Product samplers are a great way to reach her.

#### College Prep:

Easy tricks to help you sell.

- Choose an easy trend look to show.
- Prepare Clear Proof™ Acne System and Mary Kay® Botanical Effects® skin care samplers. Be sure to attach your business card.
- Get familiar with Gen Y favorites like Mary Kay® lash products and the Mary Kay At Play™ line.

#### **College Tour Stats:**

Key learnings from last year's *Mary Kay*® *Fall Into Your Beauty* College tour.

- 88 percent say they recommend products they love to friends.
- Of those who received Mary Kay® samplers, 7 out of 10 plan to make a purchase.
- 1 out of 5 say not knowing a Mary Kay Independent Beauty Consultant is their reason for not being a customer. They're just waiting for you to introduce them to the product!



#### Syllabus for Success

Independent Senior Sales Director
Fran Pickett of Richland, Wash., was a
Mary Kay college tour brand ambassador
last fall and put her own spin on it at a

nearby university the following semester. She went through proper school channels working with the career development center to focus the event on professionalism. She collaborated with others to address professional dress on a budget and even invited a local hair salon to participate.

Fran says students sampled *Mary Kay®* color and skin care, got foundation matching, and signed a mini wall pledging to not look away from dating violence. Fran says, "The young women had a blast and fell in love with the *Mary Kay®* brand, but the best part was bringing awareness to dating violence and *Love Is Respect.*"

She encourages others to take a chance and reach out to this important age group. "After all, everyone likes to look and feel their best, and we can help them accomplish that and more!"



# Congratulations to the winners

#### TOP **NSDs** YEAR-TO-DATE









Sonia Páez







Independent National Sales Directors become members of the Gold Circle when they earn \$125,000 or more; members of the prestigious Diamond Circle

when they earn \$200,000 or more; and a member of the exclusive Inner Circle when they earn \$325,000 or more in "NSD commissions" during the Seminar contest period. (NSD commissions are comprised of commissions earned on the wholesale production of first-, second-, and third-line offspring units; Top 10 fourth-line and beyond; Elite Executive NSD commissions; NSD commissions on personal units; NSD bonuses for NSD offspring and offspring from

personal units for July 2013, NSD Area Leadership Development Bonuses and NSD commissions earned on all foreign countries for June 2013.) These

"NSD commissions" are used to determine NSD ranking for a Seminar year. Congratulations to the following NSDs who are considered on-target from







#### ON-TARGET INNER/ DIAMOND/GOLD **CIRCLE**

On-Target for \$800,000 Inner Circle Anita Mallory Garrett-Roe	Sta Ka Lis
On-Target for \$600,000 Inner Circle Kathy Helou\$50,182	Pai Cir Pat
On-Target for \$550,000 Inner Circle Sonia Páez \$47,781	Or

Sonia Paez	\$47,781
On-Target for \$450,000 Inne Gloria Castaño Jan Harris Karen Piro	\$40,782 40,120

On-Target for \$400,000 Inner Circle		
Carol Anton	\$36,688	
Gloria Mayfield Banks	36,385	
Mary Diem	35,341	
Cheryl Warfield		

On-Target for \$350,000 Inner Circle	
Dayana Polanco\$33,1	9

Stacy James Karlee Isenhart Lisa Madson Pamela Waldrop Shaw Cindy Williams Patricia Turker	32,031 32,004 31,921 31,559

July 1 through July 31, 2013.

On-Target for \$325,000 Inner Circle	
Lupita Ceballos\$27,	67

l	On-Target for \$250,000 Diamond Circl	
l	Debi Moore	\$24,844
l	Pat Danforth	24,579
l	Julianne Nagle	23,739
l	Nancy Bonner	23,356
l	Cindy Fox	
ı	Sandy Valerio	22,426

Cyndee Gress	21,772
Paméla Fortenberry-Slate	
Magdalena Nevárez	20,270

On-Target for \$200,000 Diam	ond Circle
Sherry Windsor	\$19,67
/Jary Estupiñan	19,49
lizabeth Muna-Mudsi	18,55
Sue Kirkpatrick	17,34
Ronnie D'Esposito Klein	17,12
loelia Jaimes	17,11
Say Hope Super	17,02
CuzAnno Brothore	16.02

#### On-Target for \$150,000 Gold Circle Candace Laurel Carlson ...... \$16,240 .. 15,458 .. 14,958 Judie McCoy..... Linda Toupin . Dacia Wiegandt. 14 898

ı	Sara Pedraza-Chacón14,222
	Monique Balboa13,946
	Ada García-Herrera
	Diane Underwood13,656
	Kristin Myers 13,136
	Valerie Bagnol
	Pam Ross
	Kay Elvrum 12,919
	Lisa Allison
	Jamie Cruse-Vrinios
	Anabell Rocha12,853
	María Monarrez
	Somer Fortenberry
	Jo Anne Barnes
	Heidi Goelzer
	On-Target for \$125,000 Gold Circle
	Bea Millslagle \$12,377

12,667	L
12,585	D
12,529	S
	R
d Circle	G
\$12,377	Ν
12,373	S
12,348	J
11.912	Α

11,910

1,893
1,874
1,826
1,813
1,793
1,751
1,705
1,501
1,450
1,438
1,173
1,122
0,979
0,949
0,926
0,896
0,803
0,583
0,480
0,478
0,427

#### MONTHLY COMMISSIONS AND BONUSES

Listed are NSD commissions above \$10,000 earned in July by Independent National Sales Directors as defined above plus the following which do not count toward NSD ranking: Sales Director commissions, Personal Team commissions and NSD contest bonuses. Cars, prizes, etc., are not included in these amounts.

Julie Krebsbach ... Crisette Ellis.....

Lily Orellana Dawn Dunn ..

#### Ruby

TIGOT	
1. Carol Anton**	\$46,534
2. Karlee Isenhart*	36,159
3. Pat Danforth*	33,257
4. Cyndee Gress*	25,998
<ol><li>Ronnie D'Esposito Klein*</li></ol>	22,633
6. Sue Kirkpatrick*	22,563
7. Gay Hope Super*	22,246
8. Candace Laurel Carlson*	20,613
<ol><li>Pamela A. Fortenberry-Slate*.</li></ol>	
10. María Monarrez	17,222
11. Somer Fortenberry	
12. Bea Millslagle	
13. Pam Ross*	
14. Jo Anne Barnes	
15. Rebbecca Evans*	
16. Jeanne Rowland*	
17. Kate DeBlander	
18. Juanita Gudiño	
19. Kirk Gillespie	
20. María Flores	
21. Janis Z. Moon	
22. Kelly McCarroll	
23. Scarlett S. Walker-Simpson*	11,348
24. Vicki Jo Auth	
25. Gena Rae Gass	
26. Donna B. Meixsell	
27. Terri Schafer	
28. Alicia Lindley-Adkins*	10,040

#### Sapphire

1. Karen Piro**	\$47,065
2. Lupita Ceballos**	33,915
3. Julianne Nagle*	31,464
4. Sandy Valerio*	26,887
5. Magdalena Nevárez*	22,056
6. Dawn A. Dunn	20,618
7. Judie McCoy*	
8. Sara Pedraza-Chacón*	18,888
9. Valerie J. Bagnol*	
10. Shannon C. Andrews*	16,331
11. Jan L. Thetford	15,451
12. Gloria Báez*	
13. Sharon L. Buck	15,331
14. Pam I. Higgs	13,233
15. Debra M. Wehrer	
16. Davanne D. Moul*	12,842
17. Roxanne McInroe	12,748
18. Diana Sumpter	12,648
19. Gillian H. Ortega	12,551
20. María Guadalupe Díaz	
21. Pam Klickna-Powell	12,280
22. Tammy Crayk	11,605
23. Tammy Romage	
24. Gladis Elizabeth Camargo*	
25. Lorraine B. Newton	10,844
26. Kimberly D. Starr	10,721
27. Jill Moore	
28. Lara F. McKeever	10,276
29. Paola Ramírez	10,215
30. Alia L. Head	10,066
31. Julia Mundy	10,043

1. Kathy Helou**	
2. Gloria Mayfield Banks***	
3. Debi R. Moore*	27,560
4. Kerry Buskirk*	26,907
5. Cindy Fox*	26,271
6. Jamie Cruse-Vrinios	21,593
7. Dacia Wiegandt*	21,411
8. SuzAnne Brothers*	
9. Sherry Windsor**	20,855
10. Lily Orellana	18,633
11. Kay E. Elvrum	
12. Auri Hatheway	
13. Crisette M. Ellis	
14. Mona Butters	
15. Janet Tade*	
16. Yvonne S. Lemmon	
17. Dawn Otten-Sweeney	
18. Pamela Tull	12,910
19. Cathy Bill*	12,784
20. Joanne R. Bertalan*	12,541
21. Morayma Rosas	
22. Consuelo R. Prieto*	
23. Brenda Segal*	
24. Evalina Chávez	
25. Jackie LaPrade	
26. Kym A. Walker*	
27. Shelly Gladstein	10,165

1. Jan Harris**	
2. Stacy I. James**	43,228
3. Cheryl Warfield**	40,203
4. Cindy A. Williams*	38,493
5. Pamela Waldrop Shaw*	37,760
6. Kim L. McClure	29,852
7. Halina Rygiel*	29,225
8. Anita Tripp Brewton*	28,158
9. Nancy Bonner*	27,054
10. Sandy Miller*	26,015
11. Lia Carta	20,976
12. Anabell Rocha	20,946
13. Mary C. Estupiñan*	
14. Julia Burnett*	
15. Julie Krebsbach*	
16. Kristin Myers	
17. Lisa Allison	
18. Monique Balboa	
19. Judy Brack	
20. Jeanie Martin	
21. Shirley M. Oshiro	
22. Sylvia Kalicak	
23. Alma Orrostieta	
24. Maureen S. Ledda*	
25. Bett Vernon	13,465
26. Lise T. Clark*	13,381
27. Leah Lauchlan	
28. Amie N. Gamboian	
29. Lynda Jackson*	
30. Isabel Venegas	
31. Glinda McGuire*	
32. Deb Pike	
33. Bettye M. Bridges	
34. Cathy E. Littlejohn	10,148

#### Diamono

1. Anita Mallory Garrett-Roe***	. \$113,279
2. Sonia Páez**	
3. Lisa Madson	50,359
4. Gloria Castaño***	42,569
5. Mary Diem*	
6. Dayana Polanco*	37,500
7. Patricia Turker**	34,527
8. Elizabeth Muna-Mudsi*	24,285
9. Linda C. Toupin	21,655
10. Diane Underwood	21,152
11. Noelia Jaimes*	
12. Connie A. Kittson	18,021
13. Ada García-Herrera	18,002
14. Vivian Díaz	17,919
15. Rosibel Shahín*	17,344
16. Dalene Hartshorn	16,754
17. Mayuli Rolo*	14,704
18. Heidi Goelzer	14,534
19. Susan M. Hohlman*	13,312
20. Evelinda Díaz*	12,052
21. Diane L. Mentiply	11,867
22. Cecilia C. James	11,730
23. Gina Rodríguez	11,021
24. Diana Heble	10,312

- \* Denotes Senior NSD

  \*\* Denotes Executive NSD

  \*\*\* Denotes Elite Executive NSD



Congratulations to our November 2013 Go-Give® Award winners who best exemplify the Golden Rule - helping others unselfishly and supporting adoptees as much as unit members.

Nominate a well-deserving Independent Sales Director who displays the Go-Give spirit for this prestigious honor today! We've made it easier look for the online nomination form on Mary Kay InTouch® under the Contests/Promotions tab.



#### **Nancy Danley**

#### Ruby

Independent Future Executive Senior Sales Director

**Began Mary Kay Business** March 1977

Sales Director Debut **April 1979** 

Offspring four first-line; five second-line

**National Sales Director** Go Give Area

Honors Circle of Honor; 11-times Sales Director Queen's Court of Personal Sales; 29-times Circle of Achievement: seventimes Double Star Achievement

**Personal** Lives in Granbury, Texas. Husband, Ranny; son, Lon; daughters: Kathy, Renee; 9 grandchildren, 9 greatgrandchildren

"I am motivated to help others **because** I feel privileged to be a part of a Company that practices the Golden Rule and is centered on the principles of God first, family second and career third. The adoptee program also allows me to serve others and make a difference in their lives."

**Independent Beauty** Consultant Deborah Reedy of Alvord, Texas, says, "Because Nancy is fearful of me driving the one and a half hour drive home, I spend every Monday night at her home."



#### **Beth Hollingshead**

#### Sapphire

Independent Senior Sales Director

**Began Mary Kay Business** September 2009

Sales Director Debut January 2011

Offspring two first-line

**National Sales Director** Karen Piro

**Honors** Star Consultant: Sales Director Queen's Court of Personal Sales

Personal Lives in Ward, Ark. Husband, Brad; daughter, Shelby

"I am motivated to help others because I want to see every woman reach her God-given potential and to watch the transformation when they leave fear and doubt and embrace faith and belief."

**Independent Senior Sales Director Cindy Harness of** Harrison, Ark., says, "Beth serves in her community, in her family, in her business and leads the women's ministry at her church."



#### **Crystal Barr**

#### **Emerald**

Independent Senior Sales Director

**Began Mary Kay Business** September 2002

Sales Director Debut January 2005

Offspring one first-line

**National Sales Director** Cindy Fox

**Honors** Star Consultant; six-times Sales Director Queen's Court of Personal Sales

Personal Lives in Moon Township, Pa. Husband, Dave; son, Nathan; daughter, Lillian

"I am motivated to help others because of my mom. She left a bad situation and made a better life for us and helps other women turn their lives around. I pray that I can give that kind of hope."

**Independent National Sales** Director Kim McClure says, "Crystal has lightened the

load of leadership from my shoulders and shown others how to be a team player, supporter and encourager. She is now fundraising for The Mary Kay Foundation™."



#### **Amy Woodrum**

#### Pearl

Independent Sales Director

**Began Mary Kay Business** July 2003

Sales Director Debut September 2004

**National Sales Director** Go Give Area

**Honors** Star Consultant

Personal Lives in Morgantown, Ind. Husband, Adam; son, Logan; daughter, Luci

"I am motivated to help others because I have been encouraged, loved and supported along my journey, and I hope to provide the same to others. It truly is a greater blessing to give than receive."

**Independent Beauty Consultant Kimberlee Peters** of Franklin, Ind., says, "When an Independent Sales Director has a new Independent Beauty Consultant within Amy's meeting area, they introduce them to Amy because they know their new team member will be in good hands."



#### Yusmary Piotrowski

#### **Diamond**

Sonia Páez

Independent Sales Director

Began Mary Kay Business August 2001

Sales Director Debut July 2006

**National Sales Director** 

Honors Star Consultant: threetimes Queen's Court of Sharing; Circle of Achievement; Double Star Achievement

Personal Lives in Orlando, Fla. Husband, Joe; daughter, Yusleny

"I am motivated to help others because I like to make a difference in the lives of others because someone has already done that in my own life."

**Independent Beauty** Consultant Rosa Gonzalez of Sanford, Fla., says, "Yusmary invites us to her unit's events and offers prizes to anyone who wants to reach their goals. Since contacting others is one of my weak areas, Yusmary set up a time for me to have special assistance with her."

# Strike a Pose!



Official Beauty Sponsor

Mary Kay is the Official Beauty Sponsor of *Project* Runway All Stars Season 3. Ten episodes to air on Lifetime® October through January.



#### Selling Opportunity

Get your customers together and watch the season premier\* on Thursday, Oct. 24, at 9 p.m. EST on Lifetime®.

\*Date/time subject to change. Check local listing for updates. Get your customers excited about great news for fall. Mary Kay hits TV airwaves as part of an exciting new partnership with Lifetime's® Project Runway All Stars Season 3 where designer contestants from previous seasons compete to create bigger, bolder fashions. TV and movie personality Alyssa Milano hosts.

Designers send their models to the Mary Kay® Color Design Studio™ where six makeup artists complete looks using Mary Kay® products. Mary Kay also will inspire a fashion challenge in one episode.

"Millions of viewers will see Mary Kay prominently throughout each episode, which lends a fresh fashion credibility to the Mary Kay® brand," says Marti Zehr-Breedlove, Mary Kay Advertising and PR manager. "It also allows independent sales force members to get behind this initiative, hold parties and get their customers **excited.** The more receptive consumers are to our brand, the more likely they will purchase our products."

#### Spread THE WORD!

- 1. Host weekly Project Runway All Stars Watch Parties. You'll find Project Runway All Stars-inspired looks in the 11/13 issue of The Look.
- 2. Share. What a great way to introduce your Mary Kay business and start conversations.
- 3. Sample. Keep product samplers handy with your business card attached.
- 4. Mary Kay® Mobile Virtual Makeover App. A fun way for your customers to try new looks and experiment with color. Be sure to direct them to your Mary Kay® Personal Web Site where they can order on the spot!
- 5. **Connect.** Join the social media conversations using #PRAIIStars.









Independent Senior National **Sales Director** Joanne Bertalan

# A MIGHTY FORCE

Though slight in size, Independent Senior National Sales Director Joanne Bertalan is definitely a powerhouse. With accolades such as four-times Circle of Achievement winner, Circle of Excellence Achiever and the Queen of Sharing for 2001 Emerald Seminar, it's no wonder she's led other women to team-building success. She was inspired by the legacy of Independent Elite Executive National Sales Director Emeritus Marilyn Welle-Villella and Mary Kay Ash. Through their actions she learned that every goal is reachable if you work hard and build a solid unit. Joanne says, "It's not rocket science. Mary Kay Ash established a successful marketing plan. I followed her lead and worked the way she taught."

Joanne says she shares the Mary Kay opportunity with everyone because she believes every woman DESERVES to hear what this amazing opportunity can offer.

Concern	Feel	Felt	Found
I'm really busy	You work hard and wear a lot of hats.	I'm busy too, but I can help you sprinkle a Mary Kay business into your busy schedule.	In my experience, busy women are the most successful because they know how to manage their time.
I don't know that many people	I can see that people are drawn to you even if you don't think you know many.	I didn't think I knew many people, but I realized I have kids who have moms who have skin. That's how I got started.	Mary Kay is all about building relationships and providing great customer service. If you do that as your network expands, then you'll be successful.

Joanne asks targeted questions that encourage a potential team member to think about the Mary Kay opportunity. When a concern arises, Joanne addresses it with a tried-and-true method. She acknowledges the concern (feel), identifies with her (felt), then empowers her with a solution (found).

6 I believe we are givers of hope in Mary Kay. We have the privilege to enrich women's lives and offer life-changing hope in every area of life through our career opportunity.

# LEADERSHIP IS MORE THAN TOUCHING;

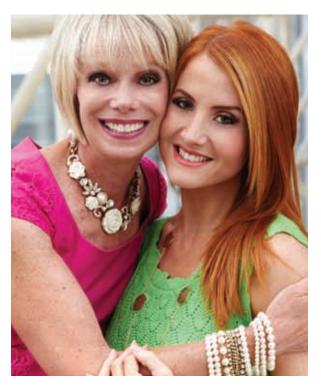
it's mentoring, leading by example and passing along skills. Independent Senior National Sales Director Joanne Bertalan, Independent Senior National Sales Director Dacia Wiegandt, Independent National Sales Director Auri Hatheway and Independent Elite Executive Senior Sales Director Christine Barrueco know what it means to mentor others to success.



They've each followed their mentors' footsteps and been named the Queen of Sharing for the Emerald Seminar.



# the challenger



Her name is synonymous with breaking records. Independent Senior National Sales Director Dacia Wiegandt was the youngest Independent Sales Director to twice lead her unit to the Million-Dollar Circle of Excellence and. at the time of her NSD debut, she set the record as the youngest Independent National Sales Director in the U.S. While her accolades are impressive, she credits her success with the simple fact that she follows her plan and builds her Mary Kay business one team member at a time. "Maybe she already has a big career or she's struggling to make ends meet. I don't prejudge because you never know what's really going on," says Dacia. "The Mary Kay opportunity can be right for any woman, and it will be life-changing."



Independent Senior National **Sales Director** Dacia Wiegandt

Dacia's Area Reaching Excellence (DARE) comprises women from all ages and walks of life.

When I talk to a Gen Y woman, I might share the leadership skills she can gain. Moms searching for a work/ life balance will hear me talk about Mary Kay's philosophy of God first, family second and career third. Older women bring wisdom and experience, so I may talk about the potential financial rewards and flexibility.

Dacia knows everyone is unique. "Some hit the ground running, so I pour belief into them, and we take off," she says. "Others may be the steady ones who create a loving, safe place to grow and to help others grow. Both create success." When sharing the opportunity, she asks four simple questions to gauge their interest level.

- 1. What did you like most about what you heard?
- 2. Why would you be good at what I do?
- 3. Any extra concerns?
- 4. If you knew you could be a success and you knew I was here to coach you to get there, is there any reason why we couldn't get you started today?



Independent National Sales Director Auri Hatheway

# life changer



Independent National Sales Director Auri Hatheway met Dacia in the last month of the 2003 Seminar year. "Dacia has so much purpose. When you meet a champion, you know it," says Auri.

Although Auri started her Mary Kay business to earn a little extra money, she has led her unit to the Circle of Excellence four times and is a two-time Million-Dollar Independent Sales Director. She says,

When you start a Mary Kay business, you think about your circumstances and your needs. But when you see how sharing the opportunity helps others, it's exciting and humbling.

Auri says she empowers women and believes those who love themselves and others are perfect team members because they're motivated to improve their circumstances and enrich women's lives.





- 1. Work with urgency. You must learn how to have it, how to create it and how to maintain it. Urgency creates momentum.
- 2. Don't prejudge. Auri's first team member was someone she almost passed over because she earned a good salary. "While her earnings were good, she did need what a Mary Kay business offers," Auri says.
- 3. Share with everyone. Auri doesn't do a skin care party without sharing the opportunity. It's just a part of business.



Independent Elite Executive Senior Sales Director Christine Barrueco

# FOLLOW the leader

Independent Elite Executive Senior Sales Director Christine Barrueco turned her back on her inhibitions when she began her Mary Kay business in 2008. As a Million-Dollar Independent Sales Director, a four-time Triple Star of Achievement winner as well as a three-time qualifier in the Seminar Queen's Court of Sharing (including being named the Queen for Emerald Seminar in 2012), Christine is the epitome of passion and determination. However, she knows much of her success is because she put her faith in those who came before her. They showed her the way and gave her tools. She followed their example. She says of her Independent National Sales Director, Auri Hatheway, "Auri painted my vision with me. She taught me how to lead by example and how to balance selling, sharing and working with my team."

Christine believes it's the fear of failing, not the wrong timing, that holds many women back from chasing their dreams. She had her own set of fears when she signed her Independent Beauty Consultant Agreement. "A Mary Kay business can help us step outside our comfort zones."

For Christine, being passionate about helping others succeed is a calling, and she has a love for the Mary Kay career path because it provides personal growth.

lt's a thrill for me to help a woman discover a bold, confident version of herself.

# Christine's Team-Building Tips:

- 1. Help create a vision of where your potential team member could be.
- 2. Listen. It creates trust, connections and understanding.
- 3. Share your goals.
  Others will want to come with you on your journey if they understand and relate to you.

You can **start to build your team today** with women of integrity. Keep your eyes, ears and heart open to women who possess a few of these traits:

\*Kind \*Tenacious \*Positive \*Teachable \*Confident \*Enthusiastic

A Mary Kay Thanksgiving

**TABLE.** Supports the meal. Similar to unit meetings, education and support from your Independent Sales Director and sister sales force members.

SILVERWARE. The tools to complete the feast, just as your Mary Kay® Starter Kit, fliers, etc., are the tools to your success.

TURKEY. The main event! Skin care parties are where it begins - booking, coaching, selling and team-building. Having the right attitude and your priorities in order - God first, family second and career third!

GRAVY. The financial reward you can earn in your Mary Kay business. The turkey is prepared before the gravy. Just like everything starts with a skin care party!

**VEGETABLES.** Your growth potential. You decide what you want. Maybe you haven't tried them all, but you'll love them when you do!

CRANBERRIES. The tartness. The challenges make you step out of your comfort zone and give you a new perspective that makes everything sweeter.

**RELISH.** Friends you meet in your Mary Kay business.

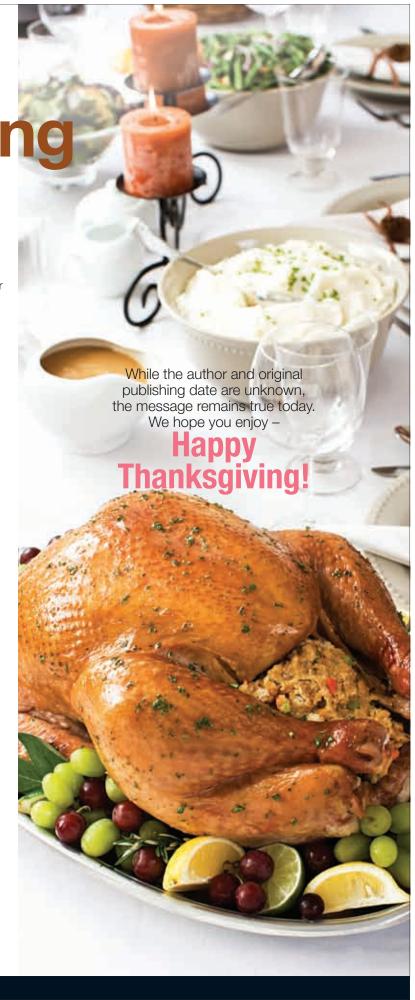
CHOICES. You can have everything and fill a big plate, or you can pick a smaller plate. You decide.

**PUMPKIN PIE.** Recognition. The sweet taste of success for a job well-done.

**DIRTY DISHES.** Must be cleaned for the future. Adding sales, filling weekly accomplishment sheets, cleaning mirrors and trays get you ready for the next party.

**LEFTOVERS.** Bookings from parties. They're easy – no need to shop and little preparation. Leftovers are the best!

NAP. It's long-awaited and much-appreciated. Enjoy! You deserve it!



## october

# let the beauty begin Now's a perfect time to start Promotion

Now's a perfect time to start a Mary Kay business! Delight in

the Mary Kay® products that make women feel beautiful, confident and connected. Embrace them. Love them. Share them every day.

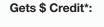
#### The Details:

Any new Independent Beauty Consultant who starts her Mary Kay business Oct. 1-31 is eligible to receive credit\* up to \$150 on her initial Section 1 wholesale order of \$400 or more.

#### **Initial Section 1** wholesale order:

\$400-599 \$50 \$75 \$600-1.799 \$150 \$1,800+

Plus, Independent Beauty Consultants who add new team members in the month of October will be automatically entered into the Let the Beauty Begin Contest for a weekly drawing for an iPad if their new team member's initial \$400 or more Section 1 wholesale order is received and accepted by the Company from Oct 1 - Nov. 30, 2013. See rules below.





Complete details available on Mary Kay InTouch®.

\*Restrictions apply: You qualify for the "credit" off your first product order if your Independent Beauty Consultant Agreement is received and accepted by the Company from Oct. 1 - 31, 2013. You will qualify to receive a \$50 credit on your initial Section 1 order between \$400 and \$599.99 wholesale; a \$75 credit on your initial Section 1 order between \$600 and \$1,799.99 wholesale; or a \$150 credit on your initial Section 1 order of \$1,800 wholesale or more. All qualifying initial Section 1 order amounts are exclusive of shipping, handing and tax, and must be received by the Company by Nov. 30, 2013. Sales tax is required on the suggested retail value of all Section 1 products. Let the Beauty Begin Contest Rules: Independent Beauty Consultant ("IBC") will receive one Entry for every new team member who starts their Mary Kay business in the month of October ("New Team Member") and places a \$400 or more Section 1 wholesale order by Nov. 30, 2013. IBC will receive one (1) additional Entry for every additional \$400 or more Section 1 wholesale order New Team Member places by Nov. 30, 2013. In order to receive the Entry, the order must be received and accepted by the Company during the Promotion Period. Orders may not be accumulated to qualify for the \$400 requirement. Each Entry will be automatically entered to participate in that week's drawing for one (1) Apple iPad each week. Complete Official Rules are available at www.marykayintouch.com.

#### MARY KAY®

Mary Kay Inc. P.O. Box 799045 Dallas, TX 75379-9045

PRSRT STD U.S. POSTAGE PAID MARY KAY INC.

# MARY KAY **LEADERSHIP**



#### Who's Invited:

All Independent Sales Directors, plus Future Independent Sales Directors and Independent Sales Directors-in-Qualification

#### You'll Find:

- Fabulous Parties
- Inspiring Speakers

- Memory-Making Girlfriend Time

■ Over-the-Top Entertainment



■ Incredible Networking ■ Awesome Recognition

■ Plus, All the Fun New Orleans Offers!





Photos courtesy of New Orleans Visitors Bureau

Jan. 12–15 (Diamond, Emerald and Pearl)

#### Roll Call! **CLASS OF 2014**

Independent Sales Directors who debut Aug. 1, 2013 - July 1, 2014, get a:

- Beautiful Class of 2014 ring.
- Fabulous Badgley Mischka handbag.
- Free Leadership 2014 Registration (free Seminar registration if you debut Feb. 1 - July 1, 2014).

#### Plus!

- Debut an offspring and receive a coordinating Badgley Mischka wallet.
- Debut two or more offspring and receive a \$100 bonus for each.



#### Register **now**!

Mary Kay InTouch® > Events > Leadership Conference 2014 OR by mail: Leadership 2014 Special Events Registration Mary Kay Inc.

P.O. Box 799045 Dallas, TX 75379-9045

See you there!



PRINTED IN U.S.A. / WN262010 ©2013 Mary Kay Inc.