

## **ORIGINAL COMPLAINT**

#### TO THE HONORABLE COURT:

Plaintiff Mary Kay Inc. files this Original Complaint against Beauty Peddler, LLC, and would respectfully show:

## **PARTIES**

- 1. Plaintiff Mary Kay Inc. is a Delaware corporation, licensed to do business in the State of Texas. Mary Kay maintains its principal place of business at 16251 Dallas Parkway, Addison, Texas 75001.
- 2. Upon information and belief, Defendant Beauty Peddler, LLC owns and operates <a href="www.beautypeddler.com">www.beautypeddler.com</a>. Defendant Beauty Peddler, LLC may be served with process through its registered agent, Susan Morris, 12026 40<sup>th</sup> Avenue, NE, Seattle, Washington 98125.

### **JURISDICTION AND VENUE**

3. Mary Kay has brought claims against Defendant for violations of the United States Lanham Act, 15 U.S.C. §§ 1125, which arise under federal law. As a result, subject matter jurisdiction is proper in this Court pursuant to 28 U.S.C. § 1331 and 28 U.S.C. § 1338.

4. Pursuant to 28 U.S.C. §1391(b)(2), venue is also proper in the Northern District of Texas because the conduct complained about herein occurred, in part, in Dallas, Texas. On information and belief, the Defendant has conducted business in the state of Texas by improperly selling Mary Kay products over the Internet to Texas residents.

### **BACKGROUND**

#### A. Mary Kay

- 5. Mary Kay is a manufacturer and wholesale distributor of cosmetics, toiletries, skin care, and related products. The worldwide success of Mary Kay is undeniable; the Company's products are now sold in over thirty-five (35) markets around the world. Founded in 1963, Mary Kay has become one of the largest direct sellers of skin care products and color cosmetics in the United States. Moreover, its founder, Mary Kay Ash, has been widely recognized as one of the most influential businesswomen in history. Notwithstanding its international presence, Mary Kay maintains its national headquarters in Addison, Texas and continues to manufacture its products primarily at its manufacturing facility in Dallas, Texas.
- 6. Mary Kay's international success can be attributed to the carefully designed business model it created for the marketing, sale, and distribution of its products. Mary Kay produces the highest quality products and sells them directly to Independent Beauty Consultants, who then sell the products to their customers, the ultimate consumers. Mary Kay provides the Independent Beauty Consultants with product knowledge that they can, in turn, share with their customers to provide the highest level of customer service and ensure product satisfaction. In turn, the Mary Kay trademark has earned and enjoys a highly distinctive and famous status, a stature Mary Kay vigorously protects.

# B. Mary Kay's Marks Have Earned a Highly Distinctive and Famous Status

7. As a result of its long and continuous use and its high quality products, the Mary Kay trademark has earned and maintains a highly distinctive status. Mary Kay develops,

manufactures, and markets its products in the United States and worldwide, under its distinctive and famous MARY KAY marks (collectively, the "Mary Kay Marks"). Mary Kay owns the Mary Kay Marks, and the corresponding United States registrations listed below, for use with its cosmetic products, skin care products, and other related goods and services.

Mark:	International Class(es) – First Use in Commerce	Registration No.	Filing - Registration Dates
MARY KAY (Stylized)	Class 3 – At least as early as 9/15/63	817516	10/19/64 – 10/25/66
MARY KAY	Class 3 – At least as early as 5/03/76	1070841	6/01/76 – 8/09/77
MARY KAY (Stylized)	Class 3 – At least as early as 5/25/88	1545983	7/22/88 – 7/04/89
MARY KAY	Class 3 – At least as early as 1963; Class 8 – At least as early as 1990; Class 9 – At least as early as 1990; Class 16 – At least as early as 1980; Class 21 – At least as early as 1990	1842599	8/07/92 – 7/05/94
MARY KAY (Stylized)	Class 3 – At least as early as 1988; Class 8 – At least as early as 1990; Class 9 – At least as early as 1990; Class 16 – At least as early as 1989; Class 21 – At least as early as 1990	2542184	10/30/99 – 2/26/02
MK	Class 3 – At least as early as 2001	2559020	11/22/96 – 4/9/02

- 8. Mary Kay owns the above registrations, which are valid and subsisting. Registration Numbers 1,070,841, 1,545,983, and 1,842,599 are incontestable in accordance with Section 15 of the Lanham Act, 15 U.S.C. § 1065. Mary Kay also holds registered trademarks for many of its individual products and certain product lines. These registered trademarks include MK Signature, Timewise, and Velocity, among others.
- 9. Significantly, Mary Kay initially adopted the MARY KAY mark, as early as 1963, and has continuously used the Mary Kay Marks in connection with the sale of its products. As a result of Mary Kay's early adoption and long-established use, the Mary Kay Marks are widely recognized and relied upon by the public in Texas and throughout the United States to identify Mary Kay, Mary Kay products, the personal customer service that accompanies Mary

Kay products, and to distinguish Mary Kay products and services from the products or services of others. Moreover, Mary Kay has an extensive media campaign, and Mary Kay uses the Mary Kay Marks in various media formats, including on the Internet, to promote its Mary Kay products. Mary Kay owns the domain www.marykay.com.

10. As a result of the continuous usage and promotion of the Mary Kay Marks, Mary Kay has acquired, in addition to the rights established through registration, recognized commonlaw rights in the Mary Kay Marks. Mary Kay has also developed valuable goodwill in the Mary Kay Marks.

### C. Beautypeddler.com

- 11. Defendant owns, operates, and controls a website named Beautypeddler.com, on which it promotes, advertises, offers for sale, or otherwise distributes products that were purportedly manufactured by Mary Kay. On the website, Defendant purports to sell "authentic Mary Kay products in their original boxes." (emphasis added). Defendant also purports to sell "authentic Mary Kay products that have been purchased from inventories of retired consultants."
- 12. Those statements, designed to influence the purchasing decisions of those who read them, are false and misleading. Many of the products offered for sale by Defendant are not in fact "authentic." Although these products may have been originally manufactured by Mary Kay, a substantial number of products sold by Defendant are old, expired, discontinued, or beyond their shelf-lives. There is no disclaimer or other warning on Defendant's website to indicate or otherwise warn consumers that Defendant's products are old, expired, discontinued, or beyond their shelf-lives.
- 13. Those statements are also false and misleading because they suggest to the consumer that all of Defendant's inventory has been purchased from the inventories of retired consultants. Upon information and belief, Defendant purchased inventory from sources other than retired consultants.

#### D. Defendant Uses Mary Kay's Trademarks and Name Without Authorization.

- 14. Defendant uses Mary Kay's trademarks and name without authorization or consent from Mary Kay. Defendant's unlawful and unauthorized use of the trademarks and name harms not only Mary Kay, but also consumers who are confused or deceived into purchasing products through her website believing they are purchasing guaranteed products from an authorized Mary Kay Independent Beauty Consultant. Defendant's use in commerce of Mary Kay's trademarks and name began more than forty years after Mary Kay adopted and began using the MARY KAY mark. As a result, Defendant's unauthorized use began after Mary Kay's trademarks and name became famous.
- 15. Defendant's unauthorized use of Mary Kay's trademarks and name has confused or is likely to confuse consumers as to the affiliation, connection, or association of Defendant with Mary Kay, as well as to the origin, sponsorship, or approval of Defendants' goods, services, or commercial activities by Mary Kay. As a result of the confusion that has been or is likely to be engendered by Defendant's activities, Mary Kay's trademarks and associated valuable goodwill are therefore being irreparably harmed.

#### E. <u>Defendants' Misconduct Causes Mary Kay Substantial and Irreparable Harm.</u>

- 16. Defendant's misconduct has harmed and continues to harm Mary Kay, its Independent Beauty Consultants, and its trademarks. Specifically, the continued willful acts of Defendant has resulted in the loss of business, including the actual loss of valuable business relationships existing between Mary Kay and its Independent Beauty Consultants, and harm to its reputation and goodwill.
- 17. Moreover, Defendant's unauthorized use of the Mary Kay Marks constitutes a misappropriation of Mary Kay's exclusive property right in its trademarks. On information and belief, Defendants' misappropriation of the Mary Kay Marks and name has confused consumers

and damaged Mary Kay's business reputation and the goodwill it has established through its trademarks.

### **COUNT I: Unfair Competition Under The Lanham Act**

- 18. Mary Kay hereby alleges and incorporates all of the preceding allegations as if set forth fully herein.
  - 19. This cause of action arises under § 43(a) of the Lanham Act, 15 U.S.C. § 1125(a).
- 20. By and through the acts and omissions described in more detail above, Defendant has made literally false and/or misleading statements of fact, that deceive or have a tendency to deceive a substantial segment of Mary Kay's customers and/or potential customers, and/or that are likely to influence a purchasing decision of Mary Kay's customers and/or potential customers. Defendant has caused these false and/or misleading statements of fact to enter interstate commerce, which contain misstatements and/or failures to disclose.
- 21. In addition or in the alternative, by and through the acts and omissions described in more detail above, Defendant has, without Mary Kay's consent or authorization, used in interstate commerce and to advertise and/or promote its services, a word, term, name, or symbol, or any combination thereof, including, without limitation, the Mary Kay's Marks, which are likely to mislead, cause confusion, and/or cause mistake or deception regarding Mary Kay's services and/or commercial activities, and/or approval or sponsorship of the false advertisements.
- 22. Defendant's acts and omissions described in this Complaint and in this Count constitute false advertising and/or unfair competition, in violation of Section 43(a) of the Lanham Act, 15 U.S.C. § 1125(a).
- 23. Upon information and belief, the wrongful acts and/or omissions alleged in this Complaint and in this Count are willful.

- 24. Such wrongful acts and/or omissions by Defendant have caused and, unless enjoined by this Court, will continue to cause serious and irreparable injury to Mary Kay for which Mary Kay has no adequate remedy at law. This includes, without limitation, loss of business, customer relations, competitive advantage, and/or goodwill. For the reasons described above, Mary Kay is likely to succeed on the merits of its underlying claims. Moreover, the potential injury to Defendant (if any) is minimal, and does not outweigh the actual and/or potential injuries to Mary Kay if Defendant is not enjoined. Therefore, Mary Kay is entitled to preliminary and permanent injunctive relief, as further described in the Prayer for Relief in this Complaint.
- 25. Such wrongful acts and/or omissions by Defendant also have caused and will continue to cause actual damages to Mary Kay. Therefore, Mary Kay is entitled to a monetary judgment against Defendant in an amount to be determined by a jury.
- 26. Mary Kay is further entitled to recover from Defendant the gains, profits, and advantages that Defendant has obtained as a result of such wrongful acts and omissions.
- 27. Mary Kay is further entitled to recover the costs of this action. Mary Kay is informed and believes, and on that basis alleges, that Defendant's conduct was undertaken willfully and with the intention of causing mistake, confusion or deception, and/or that this is an exceptional case entitling Mary Kay to recover additional damages and reasonable attorneys' fees.

# **COUNT II: Trademark Infringement Under The Lanham Act**

- 28. Mary Kay hereby alleges and incorporates all of the preceding allegations as if set forth fully herein.
- 29. Defendant's conduct constitutes trademark infringement under the Lanham Act, codified at 15 U.S.C. § 1114.

- 30. On information and belief, Defendant's actions have been willful, with full knowledge of Mary Kay's rights, and with an intent to trade on Mary Kay's goodwill in such registered trademarks, thus making this an exceptional case under 15 U.S.C. § 1117(a).
- 31. As a result of Defendant's wrongful conduct, Mary Kay is entitled to the injunctive remedies specified in the Prayer for Relief, damages in an amount to be proved at trial, including enhanced damages as allowed by law, as well as recovery of all reasonable attorneys' fees and costs incurred in connection with this action.

#### **COUNT III: Unfair Competition Under Texas Common Law**

- 32. Mary Kay hereby alleges and incorporates all of the preceding allegations as if set forth fully herein.
- 33. Defendant's conduct constitutes unfair competition under Texas common law. As a result Defendant's wrongful conduct, Mary Kay is entitled to the injunctive remedies specified in the Prayer for Relief and damages in an amount to be proved at trial.

# **COUNT IV: Trademark Infringement Under Texas Common Law**

- 34. Mary Kay hereby alleges and incorporates all of the preceding allegations as if set forth fully herein
- 35. Defendant's conduct constitutes trademark infringement under Texas common law. As a result of Defendant's wrongful conduct, Mary Kay is entitled to the injunctive remedies specified in the Prayer for Relief and damages in an amount to be proved at trial.

# **COUNT V: Injunctive Relief**

- 36. Mary Kay hereby alleges and incorporates all of the preceding allegations as if set forth fully herein.
- 37. Defendant has damaged Mary Kay, and is continuing to damage Mary Kay, by the willful and unlawful acts complained of herein. Unless Defendant is restrained by this Court, it will cause irreparable injury to Mary Kay for which there is no adequate remedy at law.

# **REQUEST FOR JURY TRIAL**

38. Pursuant to Rule 38(b), Fed. R. Civ. P., Mary Kay demands a trial by jury.

### **PRAYER**

For the reasons stated above, Plaintiff Mary Kay Inc. prays:

- A. that Defendant, its officers, agents, servants, employees, attorneys, and all those persons in active concert or participation with Defendant, be preliminarily and permanently enjoined and restrained from competing unfairly with Mary Kay and from using the Mary Kay Marks in any manner whatsoever that is likely to cause confusion, including:
  - 1. continuing to operate the website www.beautypeddler.com or any other website that contains infringing or otherwise unlawful content;
  - 2. continuing to sell Mary Kay products on any website that contains infringing or otherwise unlawful content;
  - 3. falsely or misleadingly representing themselves and their activities, goods, and services to be sponsored by, approved by, or affiliated with Mary Kay;
  - 4. falsely or misleadingly representing any product of Defendant or others as originating from, being sponsored by, or approved by Mary Kay;
  - 5. committing any other acts or making any other representations, express or implied, that would infringe any of Mary Kay's trademark rights, or that would confuse, mislead, or deceive consumers as to Defendant's sponsorship of, approval by, or affiliation with Mary Kay;
  - 6. continuing the sale and/or distribution of any unlawfully obtained Mary Kay products; and

7. inducing, assisting, or abetting any other person or business entity in engaging in or performing any of the activities referred to in subparagraphs (1)-(6) above;

B. for an award of damages sustained as a result of Defendant's activities, trebled as allowed by law;

C. for an award of exemplary damages sustained as a result of Defendant's activities;

D. for an accounting of Defendant's sales resulting from Defendant's activities and unjust enrichment, and that their profits be paid over to Mary Kay, increased as the court finds to be just under the circumstances of this case and that the unlawfully obtained Mary Kay products in Defendant's possession, custody, or control be disposed of appropriately as the court finds to be just under the circumstances of this case;

E. for an award of attorneys' fees and costs as allowed by law;

F. for an award of prejudgment and post-judgment interest on all sums awarded; and

G. for such other and further relief as the court may deem just, equitable and appropriate.

DATED: July 16, 2010

Respectfully submitted,

John T. Cox III

Texas Bar No. 24003722

Christopher J. Schwegmann

Texas Bar No. 24031515

LYNN TILLOTSON PINKER & COX, L.L.P.

2100 Ross Avenue, Suite 2700

Dallas, Texas 75201

(214) 981-3800 Phone

(214) 981-3839 Fax

ATTORNEYS FOR PLAINTIFF

SJS 44 (TXND Rev. 2/10)

# **CIVIL COVER SHEET**

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

minating the civil docker siles	a. (SEE INSTRUCTIONS ON	THE REVERSE OF THE	FURM.)				
I. (a) PLAINTIFFS	laty Kay Inc.		DEFENDANTS	Beauty Peddler, LLC			
URIGIN	AL _	RECEIVED					
(E	EXCEPT IN U.S. PLAINT FF CA	Dallas Ales)	County of Residence	of First Listed Defendant (IN U.S. PLAINTIFF CASES ID CONDEMNATION CASES, U. INVOLVED.	•		
(c) Attorney's (Firm Name Christopher J. Sc 2100 Ross Aven (214) 981-3800	e, Address, and Telephone Numb hwegmann, Lynn Tillot ue, Suite 2700, Dallas,	Son Prinker & DIST	TRICT OF TEXAS RICT OF Attorneys (If Known)	8-10CV	1393-M		
II. BASIS OF JURISDICTION (Place an "X" in One Box Only) III. CITIZENSHIP OF PRINCIPAL PARTIES(Place an "X" in One Box for Plaintiff							
☐ 1 U.S. Government Plaintiff	3 Federal Question (U.S. Government	Not a Party)		TF DEF  1 1 Incorporated or Pr of Business In Thi			
2 U.S. Government Defendant	<ul><li>4 Diversity</li><li>(Indicate Citizensh)</li></ul>	ip of Parties in Item III)	Citizen of Another State	1 2			
Citizen or Subject of a							
IV. NATURE OF SUI		nly) RTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES		
☐ 110 Insurance ☐ 120 Marine ☐ 130 Miller Act ☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment Æ Enforcement of Judgment ☐ 151 Medicare Act ☐ 152 Recovery of Defaulted Student Loans (Excl. Veterans) ☐ 153 Recovery of Overpayment of Veteran's Benefits ☐ 160 Stockholders' Suits ☐ 190 Other Contract ☐ 195 Contract Product Liability ☐ 196 Franchise  REAL PROPERTY	Slander  330 Federal Employers' Liability  340 Marine  345 Marine Product Liability  350 Motor Vehicle Product Liability  360 Other Personal Injury	PERSONAL INJUR  362 Personal Injury - Med. Malpractice 365 Personal Injury - Product Liability  368 Asbestos Persona Injury Product Liability  PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability	620 Other Food & Drug   625 Drug Related Seizure   625 Drug Related Seizure   630 Liquor Laws   640 R.R. & Truck   650 Airline Regs.   660 Occupational   Safety/Health   690 Other   LABOR   710 Fair Labor Standards   Act   720 Labor/Mgmt. Relations   730 Labor/Mgmt. Reporting   & Disclosure Act	422 Appeal 28 USC 158   423 Withdrawal 28 USC 157   PROPERTY RIGHTS   820 Copyrights   830 Patent 340 Trademark   SOCIAL SECURITY   861 HIA (1395ff)   862 Black Lung (923)   863 DIWC/DIWW (405(g))   864 SSID Title XVI   865 RSI (405(g))	□ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 810 Selective Service □ 850 Securities/Commodities/ Exchange □ 875 Customer Challenge 12 USC 3410 □ 890 Other Statutory Actions □ 891 Agricultural Acts		
☐ 210 Land Condemnation ☐ 220 Foreclosure	CIVIL RIGHTS  441 Voting  442 Employment  443 Housing/ Accommodations  444 Welfare  445 Amer. w/Disabilities - Employment  446 Amer. w/Disabilities - Other  440 Other Civil Rights	PRISONER PETITION  510 Motions to Vacate Sentence Habeas Corpus:  530 General  535 Death Penalty  540 Mandamus & Oth  550 Civil Rights  555 Prison Condition	□ 790 Other Labor Litigation □ 791 Empl. Ret. Inc. Security Act IMMIGRATION	FEDERAL TAX SUITS  870 Taxes (U.S. Plaintiff or Defendant)  871 IRS—Third Party 26 USC 7609	□ 892 Economic Stabilization Act □ 893 Environmental Matters □ 894 Energy Allocation Act □ 895 Freedom of Information Act □ 900Appeal of Fee Determination Under Equal Access to Justice □ 950 Constitutionality of State Statutes		
V. ORIGIN  (Place an "X" in One Box Only)  2 Removed from							
VI. CAUSE OF ACTION  Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):  15 USC §§ 1125  Brief description of cause:  Lanham Act							
VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION DEMAND \$ CHECK YES only if demanded in complaint:  UNDER F.R.C.P. 23  UNDER F.R.C.P. 23  UNDER F.R.C.P. 23							
VIII. RELATED CASE(S) (See instructions)  PENDING OR CLOSED:  JUDGE							
DATE 07/16/2010 SIGNATURE OF ATTORNEY OF RECORD ON CALL							
FOR OFFICE USE ONLY		- Million de la companya de la comp		0			
RECEIPT # A	MOUNT	- APPLYING IFP -		MAG IUI	GE		